BELLE URBAN SYSTEM RIDERSHIP AND REVENUE REPORT **FOR**

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| | _ | JL | JLY | 2011 | JULY |
|--------|-----------------------------|--------------------------|----------------|----------|---------------------|
| | | | | | |
| 1. | <u>Ridership</u> | | | | |
| | Fixed Route (Linked) | · | 406 | | 77,191 |
| | Fixed Route (Unlinked) | 101,532 | | <u> </u> | 98,248 |
| | Para-Transit | 2,469 | | | 3,045 |
| 2. | Revenue | Total | <u>Farebox</u> | | Farebox Only |
| | Fixed Route | \$57,343.25 | \$45,998.98 | | \$44,061.26 |
| | Para-Transit | \$12,447.15 | - | _ | \$19,065.27 |
| | | <i>4</i> = 2, 1 11 1 2 3 | | | Ψ = 3 / 0 0 3 . Ξ . |
| 3. | <u>Complaints</u> | | | | |
| | Service | 4 | | | 0 |
| | Driver | 20 | | | 11 |
| | | | | | |
| 4. | Safety | | | | |
| | Accidents Preventable | 5 | | | 2 |
| | Accidents Non-prevental_ | 7 | | _ | 2 |
| | | | | | |
| 5. | <u>Labor Relations</u> | | | | |
| | No. of Grievances | 0 | | | 7 |
| | No. Resolved | 0 | | | 0 |
| _ | | | | | |
| 6. | <u>Maintenance</u> | | | | |
| | Road Calls | 41 | | | 62 |
| | Bus Changes | 34 (20 Novas) | | | 44 |
| 7 | Miles On systed | | | | |
| 7. | Miles Operated Fixed Pouts | 00.169 | | | 100 257 20 |
| | Fixed Route | 90,168 | | | 100,357.20 |
| | Lost Miles (Dead-Head) _ | 5,331 | | | 5,444.80 |
| 8. | <u>Overtime</u> | | | | |
| 0. | Full-Time Operators | 1/1/ | .40* | | 437.6 |
| | Part-Time Operators | included in F/T | | | included in F/T |
| | Para-Transit | 11.80 | | | 75.5 |
| | Dispatch | 30.75** | | | 38.0 |
| | Mechanics | 4.50 | | _ | 15.0 |
| | Wash Rack | 8.50*** | | _ | 18.0 |
| Office | | 0.00 | | _ | 2.0 |
| | | 0.00 | | <u> </u> | |
| Total: | | 199.95 | | _ | 586.10 |

*** One person on S/L