BELLE URBAN SYSTEM RIDERSHIP AND REVENUE REPORT FEBRUARY 2014

				%
				Increase
		FEB 2014	FEB 2013	(Decrease)
1.	Ridership			
	Fixed Route (Linked)	93,872	85,556	9.72%
	Fixed Route (Unlinked)	116,107	109,994	5.56%
	Para-Transit	2,045	2,158	-5.24%
2.	Revenue			
,	Fixed Route Revenue	\$91,113.94	\$88,926.61	2.46%
	Para-Transit-Total Revenue	\$6,065.50	\$7,618.91	-20.39%
	Racine Unified Contract Revenue	\$26,868.80	\$26,868.80	0.00%
3.	Complaints			
٠.	Service	1	1	0.00%
	Driver	3	4	- -25.00%
4	C. E.A.			
4.	Safety Accidents Preventable	2	1	100.00%
		3	4	-25.00%
	Accidents Non-preventable	3		
5.	<u>Labor Relations</u>			
	No. of Grievances	2	3	-33.33%
	No. Resolved	3	6	_ 100.00%
6.	<u>Maintenance</u>			
	Road Calls (time loss) $= 3$	18	44	-59.09%
7.	Miles Operated			
,	Fixed Route	74,553.20	85,306.60	-12.61%
	Lost Miles (Dead-Head)	5,628.40	5,637.20	-0.16%
8.	Overtime			
0.	Full-Time Operators	87.84	72.32	21.46%
	Para-Transit	2.07	6.03	 -65.67%
	Dispatch	4.50	1.50	200.00%
	Mechanics	12.25	0.00	#DIV/0!
	Wash Rack	0.00	4.25	 -100.00%
	Office	2.00	0.00	 #DIV/0!
	Total:	108.66	84.10	
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Notes for the Month:

Prepared By: Willie E McDonald, General Manager

^{1.} Over-time is due to our quarterly mandatory safety meeting