

## Department of Public Works

City Hall  
730 Washington Avenue  
Racine, Wisconsin 53403  
262.636.9121 – Public Works  
262.636.9191 - Engineering



Mark H. Yehlen, P.E.  
Commissioner of Public Works

Thomas M. Eeg, P.E.  
Asst. Comm. of Public Works/Operations

John C. Rooney, P.E.  
Asst. Comm. of Public Works/Engineering

January 8, 2015

Legistar Item:

TO: Deborah Ganaway, Chairman  
Transit and Parking Commission

FROM: Al Stanek, Transit and Parking Systems Manager

SUBJECT: Communications ABM Parking Management Services updating progress on first quarter monthly parker rental transactions and cash payment equipment and cash handling improvements.

On December 1, 2014 ABM Parking Services assumed oversight responsibilities for four City of Racine parking ramps and one surface lot. First quarter monthly parking rental invoices for the Civic Center, Shoop, and Lake Avenue ramps and the Lakefront Lot #5 were mailed on December 3, 2014. Payments received from these invoices are being collected by ABM and will appear on Racine's January 2015 statement from ABM.

In order to ensure a smooth transition with monthly parking customers, ABM has initiated meetings with larger accounts. These ongoing meetings will be completed by the end of January and are meant to introduce customers to ABM Parking Services, inform them of new payment options ABM can provide such as online and ACH payments, discuss the status of installation of new equipment, and provide a dialogue with the customers for how ABM can further assist them in procuring their parking needs. ABM is continuing to reach out to customers to discuss the changes and will continue to meet with them throughout the contract.

ABM Parking Services is continuing to implement its plan to install new parking revenue control equipment in the four ramps and Lakefront Lot. In December, ABM met with City of Racine Management Information Systems personnel to discuss technical specifications for the hardware that will be the backbone of the new parking equipment. New fiber optics cable will be sourced and installed by the City at the Civic Center Ramp to accommodate the new installations.

ABM Parking Services met with the Harbourwalk Hotel to discuss installation of equipment at the Gaslight Ramp. A tablet device will be installed at the hotel to assist hotel guests with parking during their hotel visit. With this cutting edge device, customers can pay for multiple days of parking at one time and eliminate the need for tokens will greatly reduce the likelihood of equipment malfunctions, inconveniencing customers. Gaslight Ramp will be the first location where equipment will be installed. ABM is currently awaiting the delivery of the new equipment and will continue to refine its project timeline as weather allows during the winter months.

ABM will continually update the City of Racine of all new developments and meet regularly with all stakeholders throughout the live of its relationship with the City of Racine.