

# Pub On Wisconsin Security & Safety

- **Established Protocol** – What is and has been in place for the past year (and beyond)
  - **Camera System** – 9 cameras inside bar, 4 cameras outside bar/on street
  - **WE ID** – Whenever we have security staff on duty, we use a Tokenworks ID scanner & scan every ID through the door, regardless of familiarity. This allows for a continuous record of everybody in the bar that evening as well as verifying they are legal patrons
  - **Security Staff**
    - January to April: 2 members of security staff on duty every Friday & Saturday (10pm-3am)
    - May – October: 2 members of security staff on duty every Thursday (10pm-2am), 4 members of security staff on duty every Friday & Saturday (2 start at 9pm, 2 at 10pm – all on duty until 3am)
    - November & December: 2 members of security staff on duty every Friday (10pm-3am), & 3 members of security staff on duty every Saturday (10pm-3am)
  - **Radio Communication** – our staff (Thru-Sat, when applicable) utilizes radio communication for quick & efficient relays of job and safety related information
  - **Parking Lot Restrictions/Barricades** – April – October (10pm-3am) our security staff actively blocks off private parking located across the street from our establishment in an effort to deter congregations in said lots. This is done to prevent loitering and public consumption & nuisances that often occur when these crowds are allowed to congregate – often, many of these individuals never attempt to enter the establishment, so we found this measure to be very helpful
  - **Contacting the Police** – Our staff is instructed to contact non-emergency for any unwanted parties refusing to leave. They are then instructed to call emergency if there are threats of a weapon made or behavior suggests there may be a weapon involved. They are always encouraged to prioritize their safety.
  - **Incident Reporting** – Staff is required to fill out and submit an incident report for any all incidents on their shift. This includes, but is not limited to: cutting off a patron, and accidental injury to staff or patron, physical altercation, verbal altercation resulting in patron being asked to leave, incidents involving weapons, etc. These are to be filled out regardless of police contact/intervention. These help keep the entire staff aware of occurrences

# Pub On Wisconsin Security & Safety

and allow us to better communicate what is needed going forward in regards to those involved, as well as potential changes in procedure.

- **Looking Ahead** – What we are working towards implementing & improving
  - **Wand/Metal Detector Training** – Security Staff as well as closing bartenders are set to receive training on proper usage of the metal detection wand as well as how to conduct a physical search/pat down. This will allow proper communication and expectations across the staff when these procedures are implemented, as needed.
  - **In Communication with RPD in regards to adding an off duty officer to security staff** – We have reached out to Robert Thilleman, the contact we received, to inquire about adding an off duty officer this upcoming year as we approach the “busy season.” We have not heard back as of yet, but we are hopeful that this could strengthen the, what we believe to be good, relationship with local law enforcement as well as further mitigating potential issues faced by our industry within the City of Racine.