BELLE URBAN SYSTEM RIDERSHIP AND REVENUE REPORT MARCH 2014

				%
				Increase
		MAR 2014	MAR 2013	(Decrease)
1.	-			
	Fixed Route (Linked)	93,382	85,918	8.69%
	Fixed Route (Unlinked)	114,484	110,244	3.85%
	Para-Transit	2,164	2,158	0.28%
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2.	Revenue Total Final Panta Panta	400 xm4 46	600 673 04	4.000/
	Total Fixed Route Revenue Para-Transit-Total Revenue	\$92,474.46	\$90,672.01	1.99%
	Racine Unified Contract Revenue	\$7,472.77	\$6,542.80	14.21%
	Racine Offined Contract Revenue	\$35,905.07	\$26,868.80	33.63%
3.	Complaints			
	Service	0	0	#DIV/0!
	Driver	6	4	50.00%
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4.	Safety			
	Accidents Preventable	2	1	100.00%
	Accidents Non-preventable	2	2	0.00%
5.	Labor Relations			
5.	No. of Grievances	2	4	-25.00%
	No. Resolved	3	1	100.00%
	No. Resolved			100.0078
6.	Maintenance			
	Road Calls (time loss) = 5	18	35	-48.57%
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7.	Miles Operated			
	Fixed Route	79,238.40	90,753.50	-12.69%
	Lost Miles (Dead-Head)	5,821.10	6,501.80	-10.47%
8.	Overtime			
	Full-Time Operators	30.51	212.27	-85.63%
	Para-Transit	0.00	5.53	-100.00%
	Dispatch	3.75	29.25	-87.18%
	Mechanics	0.00	14.00	-100.00%
	Wash Rack	4.25	0.00	#DIV/0!
	Office	2.50	2.00	25.00%
	Total:	41.01	263.05	-84.41%
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Notes for the Month:

Prepared By: Willie E McDonald, General Manager

First Quater 2014 vs 2013 Comparison

Revenue	2014	2013	% Increase (Decrease)
Fixed Route-Revenue	\$286,918.00	\$289,050.00	-0.74%
Para-Transit- Revenue	\$20,190.57	\$29,505.00	-31.57%
Ridership			
Fixed Route (Linked)	272,003	264,706	2.76%
Para-Transit	6,139	6,911	-11.17%

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