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January 9, 2013

CITY ENGINEER

Mr. Willie MacDonald The Belle Urban Transit 1900 Kentucky Street Racine, WI 53405

Dear Mr. MacDonald:

I am writing this letter to you on behalf of passengers and myself that utilize the Belle Transit system quite frequently, and we have a few concerns to share with you at this time.

Due to the fact that some of the buses stop in front of area department/grocery stores, e.g. the new Pick 'N Save, Kmart, Target, Regency Mall, etc., we are questioning why bus #7 doesn't stop in front of Menard's and/or Walmart. It is quite a distance from the current bus stop area to these stores, especially for those with a disability or wheelchairs not to mention when the weather is bad.

We would greatly appreciate if this matter could be discussed in the very near future with your Board to add this much needed service.

In addition, concerns have been discussed as to why bus #7 does not go to Goodwill Industries behind the Menard's store. Again, this causes problems for those as stated above to shop there, and/or to drop off donations.

We sincerely thank you in advance for your time and assistance to this matter. We hope that we will see a positive change in the near future to benefit those that count on Belle Urban Transit.

Sincerely,

Sherry Trentadue-Forman

Sherry Trentadew-Torman

231 Wickham Blvd.

Racine, WI 53405