
Mike Glasheen
Racine City Hall
Racine, WI 53403

June 3, 2007

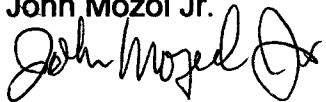
Mike Glasheen:

The following incident took place while I was on the trolley that left City Hall at 1:00PM, June 3, 2007. I was picked up by Memorial Hall by an African-American woman with long hair in a pony tail. I do not know her name, and later she would NOT provide it when she had words with me. As we approached Michigan Blvd. prior to North Beach Oasis, I asked if the trolley went down there. As you know Mike, I did not have a schedule prior to this nor did I see any on the trolley. She said it didn't look like it according to her map. As I am disabled, I only asked her because if it didn't go directly to North Beach Oasis, I would get off there at the top of the hill, rather than go all the way to the dead end by the yacht club. That's a further walk. As she still hadn't answered my question, I asked again. She went ballistic on me stating yeah, I'll go down there otherwise...then she started mumbling out loud while driving down the hill at an unsafe rate of speed in my opinion. There were also some kids on the back part of the trolley and they really had to hang on especially when the driver turned left to go to North Beach Oasis. As you know Mike I have a vision disability but my hearing is fine. A few key phrases that I did hear were, "white ass cracker" and "asshole." After hearing this, I was glad no tourists heard that kind of language from a transit driver. When I was exiting the trolley, I asked if the trolley still ran every 45 minutes as again I didn't have a schedule. She said "you ride it all the time, you should know" and reached over into a box and took out a schedule and FLUNG it to me hitting me in my chest as I stepped off the vehicle with other people waiting there to board. I asked her name, and a few people heard her say to me in a sarcastic tone to "Have a nice day." She never provided her name and drove off. A couple of people said they were a witness to her flinging the schedule to me and wondered

what happened. Their names are Brian Wolfe and Jeff Antone. I have their cell numbers to contact them to verify this situation. They were quite shocked at a person being this rude to a handicapped person just asking a question. After this, I realized that this was the driver I had complained about last year being off schedule. Apparently she still carries that grudge.

Mike, you've known me over the years as a regular bus rider. I've always gotten along with drivers. I've never called about trivial matters, but rather when things were unsafe or needed some attention. I feel this driver because of her anger; and erratic behavior put other passengers and pedestrians alike at risk. I want to lodge a formal complaint against this driver and again will provide the phone numbers of the other 2 independent witnesses if needed. I feel if I said a racist remark to her, I'd probably be in jail right now. Therefore, I WILL NOT and should NOT have to tolerate this kind of treatment. I know in the past you have handled matters in a prudent manner and I will await your reply.

John Mozol Jr.

 262 909-0984

Cc: Mayor Gary Becker

Transit Commission

Americans with Disabilities (Milwaukee Chapter)