

## Proprietary Services Provided by PropertyRoom.com

## at No Cost:

- 1. Timely pick up and removal of designated property from one or more of your locations.
- Items are Bar coded (we provide barcode labels) and checked off against your manifest at pickup.
- 3. Electronic and or hard copy manifest forms provided
- 4. Regular pick up schedule available. Emergency or special pick ups available.
- 5. We provide all processing at our cost to add value to your items:
  - a. Grouping and Ungrouping to create higher value "sale units"
  - b. Testing of items for functionality.
  - c. Evaluation of condition ratings.
  - d. Cleaning of items.
  - e. Reasonable repair of items.
  - f. Research and evaluation of items.
  - g. Appraisal, and or certification of items that are of special interest.
  - h. Multiple digital photographs of items.
  - i. Full descriptions and condition of items.
- 6. Complete proprietary inventory management and tracking system for each step of our process which allows us to drill down to any item and determine where it is at the moment, who handled it, for how long they handled it and where the item was sent next in the processing.
- 7. Detailed monthly financial reporting showing the sale price of all items, regardless of how they were grouped or ungrouped.
- 8. Our own proprietary Internet Auction site (not a shared site) which is available 7 days a week 24 hours a day.
- An Internet audience in the millions always yields a higher selling price than a local audience in the hundreds.
- 10. Only qualified bidders who have validated credit cards with us are allowed to bid. This ensures that all bids are sincere and eliminates the "unpaid" winning bidder

- problem common on other "shared" sites.
- 11. All items are listed for auction for a minimum 3 attempts with a length of 3 to 5 days each time. Items that remain unsold after several attempts are donated to a charity or destroyed, and a complete audit trail and receipt is provided.
- 12. 24x7 email customer support is available to answer questions for auction bidders. We also provide extensive information on our auction site with bidding instructions, helpful hints and suggestions regarding how to avoid being a victim of crime.
- 13. Bidders know who they are dealing with and that PropertyRoom stands behind the items we sell. Using our own website eliminates the "unknown seller" fraud problem that exists on shared peer-to-peer websites like eBay.
- 14. We offer an exclusive, free service to the public for the registration of lost or stolen items. We compare this information against the serial numbers of the items we process for the purpose of helping to identify the rightful owner and to facilitate the return, with your permission, of the item to the registrant at no cost. To date, we have returned over 25 items to victims of theft.
- 15. We offer a proprietary, on-line report auditing and reconciliation system to our law enforcement clients. This information is available 24 hours a day via a secure web server which is updated every day. This provides complete transparency into our process in order to watch the progress of every item consigned to us. Items can be tracked by our barcode number or any of the agency reference numbers you provide.
- 16. PropertyRoom.com is responsible for collecting from the winning bidders.
- 17. PropertyRoom.com handles packaging and shipping.
- 18. PropertyRoom.com collects and pays all appropriate state sales taxes.
- 19. Over 800 contracts with police, sheriff's and municipalities in 41 states.
- 20. Auction services for Public Administrator/Public Guardian is available.
- 21. Frequent pickups saves departments on storage and handling requirements.

  Because we have contracts with many agencies in your area, you don't have to "wait for a full truck."
- 22. Saves department labor. Avoids handling and re-handling the same items, which can increase the possibility of errors.
- 23. Ability to retrieve items still in process that a department needs back. Complete accountability as to winning bidders.

Please call 1800-799-2440 for additional information and visit our website www.propertyroom.com