

## Good Neighbors Report

To: PS&L Committee

From: Attorney Nhu H. Arn

RE: **Applebee's (Wisconsin Apple LLC.), Jeremiah Smith, Agent**

Meeting date: Thursday, December 5, 2019

PS&L agenda date: Tuesday, December 10, 2019

Departments attended: Health & Attorney (Police, Building, Fire identified no issues)

License requested: "Class B" (conditional surrender from Apple Hospitality Group, LLC. to allow new owner to apply)

### **Topics Discussed:**

- Reliable means of contact: Mr. Smith appeared on 12/5/19 for a Good Neighbors meeting without prior notice, but the departments were able to accommodate him. At that time, Attorney Arn stressed the importance of being able to make contact with the agent, when necessary. Mr. Smith states he will do a better job of monitoring his emails and mail, so as to avoid missing future notices related to the licensed premises.
- Experience of agent: Mr. Smith explained that he has been an agent for the Applebee's in Oak Creek for the past three years, and has been with Applebee's corporate company for approximately five years. Although the corporate owners have now changed with this new license, he was able to retain his position with Applebee's and is now the General Manager of the Racine Applebee's. That said, he states that he is very unfamiliar with the City's licensing process, which is different from Oak Creek's.
- Highlight of local ordinances: Attorney Arn highlighted various sections of the City's local ordinances relating to alcohol beverage licenses, including the disciplinary process.
- New restaurant license needed: Due to the change in ownership, Applebee's was required to obtain a new license from the Health Department to operate. A final inspection is required to ensure that there are no health code violations before the license can be released. In the meantime, they are allowed to operate on a temporary basis.

### **Overall summary:**

Mr. Smith is an experienced manager and agent for the alcohol beverages license with the Oak Creek Applebee's, but is unfamiliar with the City's local ordinances and processes. That said, he now understands the importance of responding to formal notices from the City. City staff does not anticipate any other issues with Applebee's, given its history of compliance.