

## **Interim Executive Director Report for April 2024 Board Packet**

### **NICK DEMSKE, INTERIM EXECUTIVE DIRECTOR REPORT**

#### **Personnel/Operations**

As mentioned in last month's report, at the end of March, our two new FT librarians, Sean O'Toole and Joana Jackson, started in their new roles. This was a huge benefit to the adult department (and to the youth department, to some degree), just because we're closer to being fully staffed again for coverage. Huge thanks to Rebecca and Keiko, the supervisors in those departments, for working their scheduling magic over the last few months to make it work, and thanks also to the staff members from multiple departments who helped stretch even more than usual to make sure services continued until those FT roles were filled.

We did not have any other personnel shifts in March. However, since Sean and Joana were both internal promotions from their roles as Public Services Assistants, in April we posted for those roles and we will be hiring replacements in the next few weeks, hopefully.

#### **Facilities**

There are always a number of things happening, usually quietly and behind the scenes, to maintain our 65,000 foot facility and this month was no different. Our HVAC air compressor was replaced and services did not have to be interrupted at all. We also were able to have all of our outdated sprinkler heads in the building replaced, which required taking the system temporarily offline, but we were able to do this also without interrupting any services. The only maintenance that affected the public was some maintenance conducted on the elevator (installed a replacement board), during which the elevator was down for a few days. Fortunately, because of the second floor entrance now, accessibility was still available for all patrons of all abilities and the work was completed relatively quickly.

#### **Meetings and Activities**

I don't always report on them, but every month we typically have an all staff meeting where a number of presentations or continuing education opportunities are presented. In February, we had Jim Novy from Prairie Lakes Library system give an in-depth presentation on the catalog interface we use--sirs idynix--and even some of our veteran employees who have been using the system for over a decade learned new shortcuts and features. Last month, though, in March, we had three main elements to our staff meeting: since we replaced the AED devices in the building, we watched some videos on how to use them as a group. We also coordinated to have Judy Toppel, the Comprehensive Community Services Manager from Racine County, present to the staff on what the CCS program is and how we can refer patrons who could

benefit from the program to it. One of our staff members said to me afterwards they thought she was the best presenter we'd ever brought into a staff meeting.

Lastly, we had the distinct honor of (virtually) hosting Emily Drabinski, the current President of the American Library Association. I had the chance to meet Emily at UCLA this past summer, where she was an instructor at the Radical Librarianship Institute (which we received a \$10,000 grant from). I asked her months ago if she'd be willing to speak to our staff some time and she generously agreed to work us into her schedule for free. She gave the RPL sort of a brief state-of-the-library address, touching on the unique challenges libraries face right now, but also the unique opportunities we have before us. On the challenges side, she focused on the obvious and enormous increase in coordinated, interstate book ban attempts happening throughout the country right now. From the opportunities side, though, she discussed how much those ban attempts have unified communities behind the freedom to read, intellectual freedom, and general support for libraries in many ways. It is definitely not every day that a library like the RPL gets to be addressed by the President of the American Library Association, and we were definitely grateful to President Drabinski for being willing to give us some encouraging words about the work we do here at the RPL.

As always, many other programs and services kept going strong in March as well. As I mentioned would happen in the last report, three of the core team members of our Participatory Defense Hub presented at a virtual summit hosted by the Social Responsibilities roundtable of the ALA. They spoke on their experience building the first hub ever to be run at a library in the country and gave those in attendance guidance on how they could replicate the model in their own communities, at their own libraries.

Our podcast studio is live and picking up steam with the public, little by little. We had a soft opening for it so we could get the rhythm of how it worked before demand got too serious. Now that we have our feet wet with scheduling people to use it, we're actively soliciting known podcasters to do shows in the space and we're tentatively planning a grand opening in May, in conjunction with a bigger event we're hosting that month.

Lastly, the Friends of the RPL have been doing some really excellent work and moving more collaboratively than ever with the library proper and our staff. In March, they hosted a big donation drive for books and other materials and it was extremely successful, which means they have more materials to sell (to make more money to support library programming). For those who might be interested, remember to mark on your calendar that the Friends are hosting one of their BIG biannual book sales April 25th, 26th and 27th. Saturday the 27th will also be the day we host our big Local Author Showcase, so the library will be brimming with literacy and activity that day.

## November Programming Statistics

The Library presented 48 programs in April, which reached a total participation of 607 people.

48 programs were groups attending and 0 were self-directed.

12 were for children ages 0-5.

6 Were for children ages 6-11.

4 were for young adults.

18 were for adults.

8 were for all ages.

This month's programs had an average attendance of 13.

<b>Programs</b>	<b>Target Age Group</b>	<b>Type</b>	<b>Format</b>	<b>Participa nts</b>	<b># of Program s</b>
LEGO Club	Children 6-11	Group attending	In-person	18	1
Big Sisters of Greater Racine, Inc. visit the Innovation Lab	General Interest (all Ages)	Group attending	In-person	9	1
Preschool and Toddler STEAM time	Children 0-5	Group attending	In-person	13	1
Lapsit	Children 0-5	Group attending	In-person	9	1
"Dealing with Grief"	Adult (19+)	Group attending	In-person	2	1
Android 101	Adult (19+)	Group attending	In-person	1	1
Tuesday Tales	Children 0-5	Group attending	In-person	14	1
Family Storytime	Children 0-5	Group attending	In-person	33	1
Chess Mates	General Interest (all Ages)	Group attending	In-person	15	1
3D Printing for Kids	Children 6-11	Group attending	In-person	5	1
Class Visit (BEE Center 4K)	Children 0-5	Group attending	In-person	21	1
STEAM Workshops: Python Programming	Young Adult (12-18)	Group attending	In-person	5	1

Variety Lab	General Interest (all Ages)	Group attending	In-person	8	1
Gardening Class - Seed Starting 101	Adult (19+)	Group attending	In-person	22	1
Maker Monday	General Interest (all Ages)	Group attending	In-person	32	1
Lapsit	Children 0-5	Group attending	In-person	8	1
Stitch N Bitch	Adult (19+)	Group attending	In-person	7	1
Minecraft Junior	Children 6-11	Group attending	In-person	6	1
Afternoon Book Club	Adult (19+)	Group attending	In-person	7	1
Tuesday Tales	Children 0-5	Group attending	In-person	6	1
Afternoon Book Club	Adult (19+)	Group attending	In-person	6	1
Memories Cafe	Adult (19+)	Group attending	In-person	0	1
Family Storytime	Children 0-5	Group attending	In-person	36	1
Craft Time with Miss Keiko	General Interest (all Ages)	Group attending	In-person	45	1
Senior Dominoes	Adult (19+)	Group attending	In-person	6	1
Coffee and Conversation	General Interest (all Ages)	Group attending	In-person	4	1
Preschool and Toddler Steam Time	Children 0-5	Group attending	In-person	8	1
Lapsit	Children 0-5	Group attending	In-person	7	1
Tuesday Tale	Children 0-5	Group attending	In-person	20	1
Outreach to Racine Montessori	Young Adult (12-18)	Group attending	In-person	19	1
Cutting the Cord	Adult (19+)	Group attending	In-person	7	1
Family Storytime	Children 0-5	Group attending	In-person	46	1

Chess Mates	Adult (19+)	Group attending	In-person	11	1
3D Printing Class for Kids	Children 6-11	Group attending	In-person	17	1
Outreach to Racine Montessori	Young Adult (12-18)	Group attending	In-person	19	1
A Brie to Disa Brie	Adult (19+)	Group attending	In-person	4	1
Outreach to Red Apple	Children 6-11	Group attending	In-person	17	1
Senior UNO	Adult (19+)	Group attending	In-person	2	1
Michael Taylor	General Interest (all Ages)	Group attending	In-person	8	1
Outreach. Program: Cutting the Cord at Dr. John Bryant CC	Adult (19+)	Group attending	In-person	3	1
Stitch N Bitch	Adult (19+)	Group attending	In-person	7	1
Outreach to Racine Montessori	Young Adult (12-18)	Group attending	In-person	19	1
Senior Art with Ken	Adult (19+)	Group attending	In-person	8	1
Seasonal Screams	Adult (19+)	Group attending	In-person	8	1
Transitioning to Senior Living 101	Adult (19+)	Group attending	In-person	8	1
Anime Night	Adult (19+)	Group attending	In-person	4	1
Coffee and Conversation	General Interest (all Ages)	Group attending	In-person	6	1
LEGO Club	Children 6-11	Group attending	In-person	21	1
TOTAL				607	48

## **Patron Services**

In April, staff answered 1848 questions via phone and chat and 11433 in person. A total of 13281 questions were answered across all methods of communication. 86% of the reference questions were asked in person, while 14% were received over the phone or via chat.

Main Entrance People Counter	20742
Lake Ave Entrance People Counter	2864
Libby Checkouts	11597
Hoopla Checkouts	453
Total # of phone calls (reference)	885
Total # of phone calls (curbside)	429
Total # of phone calls	1314
Total # of questions via phone	1848
Avg. # of calls per day	50.54
Avg. # of calls per hour	5.57
Total talk time (reference)	3267.45 mins
Total talk time (curbside)	1238.95 mins
Total talk time	4506.4 mins
Avg. call length (reference)	3.69 mins
Avg. call length (curbside)	2.89 mins
In-person reference questions	11433
Total # of reference questions answered	13281
Computer usage - total logins	1300
Computer usage - total time	1251:55:00
Computer usage - avg. time per login	57.781 (mins)
Faxes	364
Scans	737

**Social Worker report**

submitted by Ashley Cedeño

Month: April 2024

**Bus Passes**

- Total bus passes given out:

Year/Month	2022	2023	2024
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January		27	0*
February		45	0
March		54	10
April		72	
May		99	
June		126	
July		101	
August		111	
September	62	107	
October	72	118	
November	44	18	
December	31	0 *	

\*No bus passes available

**Patron Interactions (drop-in, by appointment or phone call and non-swk library interactions): 280**

*\*patron interactions do not include bus passes*

*\* prior to mid-2023, non-swk interactions were not tracked*

Year/Month	2021	2022	2023	2024
January		24	56	137
February		20	71	249
March		28	129	287
April		61	119	
May		34	80	
June		36	137	
July		39	111	
August		42	211	

September	6	33	159	
October	15	40	189	
November	15	52	180	
December	19	40	118	

**Social Work Service Interactions: 79**

**General Non-Social Work Interactions (Library Assistance): 208**

**Need/Concerns:**

Aging and Disability Resources	1
Applying for Benefits/Financial Assistance	16
Clothing/Laundry	
COVID-19	
Domestic Abuse	
Education	1
Emotional Support	2
Employment	13
Food Insecurity	
General Library Assistance provided by social worker	208
Healthcare	3
Housing	15
Relating to Incident Report or Crisis	10
Internet/Hotspot	9
Legal	5
Mental Health	
Re-entry Services	
Refugee Support	
Sensory Room	
Sexual Assault Services	
Substance Use	
Transportation (not including bus passes)	4

Veteran Services	
***Library Social Work Expertise requested	

*\*General: Anything that falls under this category are interactions I have with patrons that do not relate to social services, such as assisting patrons with printing, certain reference questions, etc during desk coverage or rounds. These interactions also get reported under the general library data gathering of interactions.*

*\*\*Relating to Incident Report or Crisis: Anything that falls under this category are interactions I have with patrons that either directly result in an Incident Report, or in which I speak to a patron regarding their suspension, meet with a patron prior to the end of their suspension, or any other incident that occurs that may not result in an Incident report.*

*\*\*\*Starting in 2024, I will begin to track the times in which library professionals, social workers, social work students, etc., reach out to me requesting my expertise on library social work related issues/questions.*

**Library Social Work Expertise Requested:**

- Evelyn Wiseman- had interview with MLiS student at University of Illinois, Chicago Re: Library Social Work

**Continued Education (CE) or Training:**

- 3/12/24; Substance Abuse Training Hosted by Ryan Dowd, Webinar
- 3/26/24; Fostering Connection: Addressing Library Employee Loneliness, Webinar

**Other:**

- Coffee and Conversation program
  - 3/14/24- 4 participants; Topic: What is your greatest fear?
  - 3/28/24- 6 participants; Topic: You House- Messy or Neat? Why? Where did that standard come from?
- Staff Coffee and Conversation
  - 3/8/24- 3 participants; Topic: Miracle question- Imagine you wake up tomorrow morning, and a miracle happened that solved all of your problems. What would your day look like?
- Hiring Committee for Adult Librarian II positions

**CHRIS TOBIAS, CIRCULATION, OUTREACH AND TECHNICAL SERVICES SUPERVISOR**

**Circulation Report of March Activities 2024**

RPL circulated a total of 38,859 in March of 2024. 35,817 items from Main and 3,042 items from the Bookmobile. February circulation was 38,068. Approximately 9,030 holds were placed and filled. 8,041 items loaned from our collection to other libraries, and 8,794 received for RPL

patrons. 442 new library cards were issued during the month of February. Circulation for Home Delivery Services was 2,735 transactions in the month of March..

Consortium sorting:

- In March staff inducted 80,739 items through the automated material handler (AMH).

**Technical Services Report of March Activities 2024**

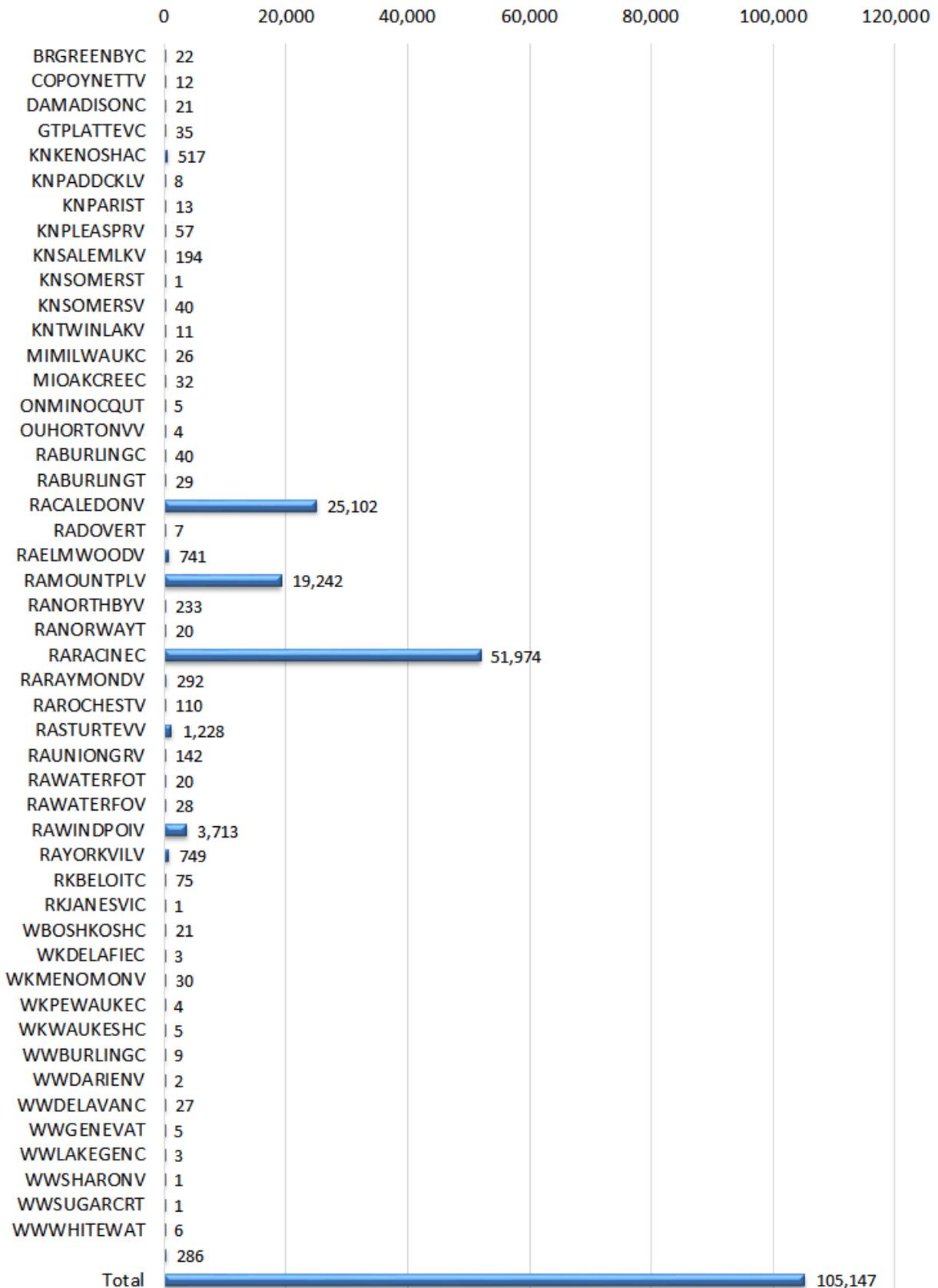
In March TSD staff placed orders for 288 items and received 569 previously ordered items. A total of 1,139 items were added to the library catalog.

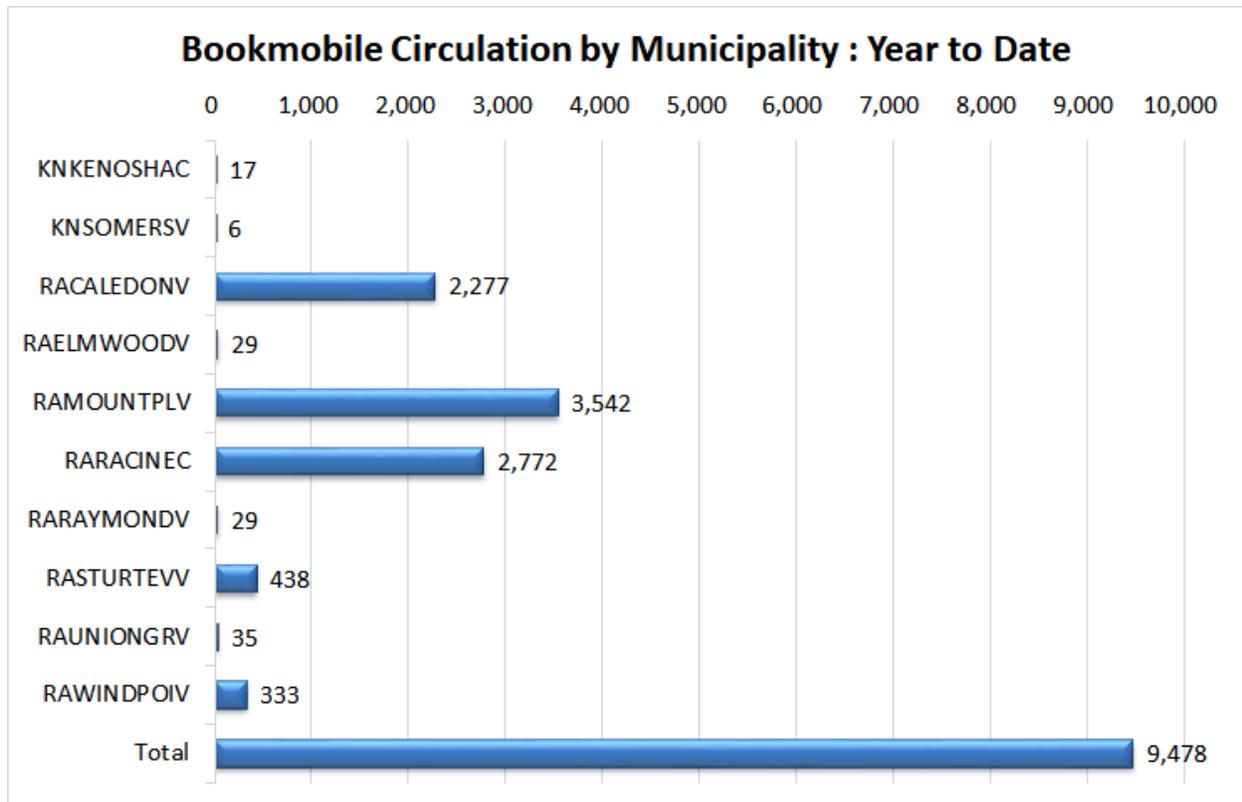
**Circulation Statistics Year to Date**

<b>2024 Monthly Statistics</b>	Jan-24	Feb-24	Mar-24	Total
<b>Circulation</b>				
Main	34,417	34,913	35,817	105,147
Bookmobile	3,281	3,155	3,042	9,478
Total	37,698	38,068	38,859	114,625
Home Delivery Service	2,216	2,241	2,735	7,192
Bulk Loans (Outreach)	350	310	405	1,065
<b>Holds Placed</b>	10,673	8,698	9,030	28,401
<b>Interlibrary Loans</b>				
SHARE Loaned	10,610	8,531	7,936	27,077
ILL Loaned (Lender filled)	158	98	105	361
Total Loaned	10,768	8,629	8,041	27,438
SHARE Received	8,870	8,068	8,447	25,385
ILL Received (Borrower filled)	166	170	347	683

Total Received	9,036	8,238	8,794	26,068
<b>Overdrive Downloads</b>				
Audiobooks	4,487	4,050	4,701	13,238
EBooks	5,100	4,553	4,934	14,587
Periodicals	2,098	1,934	1,962	5,994
Total downloads	11,685	10,537	11,597	33,819
<b>Hours Open</b>				
Main	240	235	230	705
Mobile	135.5	142	115	392.5
Total	375.5	377	345	1097.5
<b>Library Cards Issued</b>				
Adult	176	223	238	637
Juvenile	49	80	74	203
Restricted	4	2	9	15
Net Only	1	3	1	5
Home Delivery	1	3	1	5
Lost Cards	117	115	119	351
Total	348	426	442	1,216
<b>AMH Inductions</b>	86,526	81,306	80,739	248,571

### Main Circulation by Municipality : Year to Date





### **Staff Continuing Education Activities**

We had a reported total of 30.25 hours of CE from 8 staff members for April.

### **EVELIN GARCIA, BUSINESS MANAGER**

#### **Business Office**

- Incident Reports (March)
  - 29 reports
    - 7 - disturbance
    - 3 - harassment
    - 2 - alcohol
    - 1 - trespassing
    - 5 - theft
    - 1 - endangered health
    - 10- other
      - 3 - informational
      - 2 - medical attention

- 4 - mess in men's bathroom
- 1 - urinating in bushes
- Being reviewed weekly at leadership meetings
  - To determine sanction for the offense
    - 7 - patron's will have privileges suspended for a year
    - 1 - patron will be suspended for a month

Historical Data 2023													
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Annual Total
<b>Total</b>	6	12	36	45	36	22	18	30	11	13	18	16	263
disturbance	1	7	16	8	10	10	8	13	4	4	8	7	96
harassment	2		2	2	3	3	3	3	1	2	2	3	26
alcohol		2	4	5	5			1	1	1	1	3	25
tobacco, vaping			2	7	1								10
trespassing			3	10	9		1	1		2		3	29
theft		1	5		3	3		5	2	2	2	1	24
endangered health				2	2	1	1	2	2				10
vandalism							1	2				1	4
<b>other</b>	3	2	4	11	3	5	3	3	1	2	2	2	39
Left personal belongings						2		1				1	4
Medical attention needed		2	1	2			2	1		1	1		10
Bomb threat			1										1
Patron's in building after hrs						1							2
Sexual			1										1
Bed bugs				1									1
Suspension letter				1									1
Sleeping at computer				2									2
Mental concern				4	1			1	1	1			8
Not dressed properly				1		1	1						3
Panhandlers					1	1							2
Eating in restricted area					1								1
<b>Suspensions</b>													<b>41</b>
1-month	-	-	-	12	-	2	4	-	-	2	3	-	23
12-months	-	-	-	1	7	2	3	1	1	1	1	1	18

- Purchasing
  - Monthly supplies request
  - Review of opportunities for savings
  - Purchasing request form / processes
- Foundation
  - Deposits
  - Accounts Receivable
  - Payables
  - Square Store
- Notary Services
  - 22
- Assist with Ruff Readers Program
  - Schedule Ruff Pals
    - Sessions are held M-TH
- Wednesday Lunch at the Library
  - Seeking vendors
  - Setting up sign-up
  - Liaison between environmental health and food vendor
- Assist with Personnel issues
  - HR Functions
  - Onboarding

- TMS
- Legistar
  - Agenda
  - Minutes
- Financials
  - Working on accounts with Finance to keep better track of expenditures
  - Analyze reports
  - Start 2025 projection

### **Building**

- 2nd floor bathroom door automatic
  - Parts are being sought after

### **Training**

- CVMIC
  - Dealing with Conflict (15 min)
  - External Communication (180 min)

### **Online Store**

- No- activity
- 125th Shirts have been reduced to \$10 for quicker sale

## **SHAY KING, HEAD OF BUSINESS DEVELOPMENT**

### **Overview**

#### **Communications**

March communications focused on the seed library restock, the free gardening classes we're hosting in partnership with UW-Extension, the Friends' donation day and upcoming book sale, the City of Racine early voting session in the library, the Women's History Month reading challenge, the spring break closure, the Lunch Break vendor search, and the restoration of the SHARE Anywhere app.

#### **Program Marketing (4/11/24)**

There are 71 more programs scheduled through the end of May. Copy is complete for all, 70 graphics are ready, 68 calendar events are posted, and 50 Facebook events are live. Facebook events are posted a few a day on an ongoing basis until complete. Programs not yet posted are recent submissions or programs with pending information.

The marketing team is spending April posting June through August programming, for which there are 77 submissions so far. At the time of writing, we're in the midst of preparing descriptions, with graphics and calendar events set to begin next week.

#### **March Print Marketing Distribution**

- Local author flyers: 750
- Online calendar of events QR code flyers: 231
- Bookmobile school-year schedule: 225
- March paper calendars: 170
- Stickers: 86
- Libby cards: 50
- hoopla cards: 25
- Libby bookmarks: 20
- Magnets: 20
- BadgerLink bookmarks: 20
- Total: 1,597

## Training

- Ethical Leader Training - CVMIC Emerging Leaders Track (3 hours) (Head of Business Development)
- Power in the Grays - Lighting Mentor (17 minutes) (Head of Business Development)
- External Communication for Leaders - CVMIC Emerging Leaders Track (3 hours) (Head of Business Development)

## Viewership and Engagement

### Press and Advertising

In March, the library was referenced **in the media [at least 28 times](#)**.

#### Don Rosen Show Appearances

Listen live in Racine at 99.9FM & 1400AM, or in Kenosha at 98.1FM. Listen to previous appearances at [CivicMedia.us/shows/don-rosen-show](http://CivicMedia.us/shows/don-rosen-show).

March appearances:

- Friday, March 15: Evelin Garcia from the Business Office, 6:30-7:30 a.m.
- Thursday, March 28: Brianna Fuentes from Adult Services, 7-8 a.m.

Upcoming appearances:

- Thursday, April 25: Evelin Garcia from the Business Office, 7-8 a.m.
- Tuesday, May 7: Melissa Donaldson from the Innovation Lab, 7-8 a.m.
- Thursday, May 23: Shay King from Marketing, 6:30-7:30 a.m.

### Wind Point Stroll

Our April ad promotes the Local Authors Showcase on April 27. Our April article focuses on plants and ecology elements in and around the building and includes a list of earth-themed reads for Earth Month.

### Racine Theater Guild

The Stargirl playbill, which runs April 12 through 21, advertises the Local Authors Showcase on April 27. We also featured Stargirl in a few of our communications as part of our marketing partnership with the Guild.

## Website

### 2024 Views & Visitors

2024	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Totals
Visitors	8,921	7,502	7,741										24,164
Views	28,427	24,609	25,988										79,024

### March's most-viewed pages:

- [Home](#) - 14,261 (3.7% up)
- [Calendar](#) - 1,844 (29.2% up)
- [Library GO!](#) - 562 (47.5% up)
- [Hours & Locations](#) - 496 (20.4% up)
- [Libby vs. hoopla](#) - 383 (24.9% down)

Homepage views peaked on Monday, March 25 (577), with 298 of sessions originating from Google. Calendar views peaked on Friday, March 8 (212), Friday, March 15 (160), and Friday, March 22 (150). Calendar views averaged 47 views a day throughout the rest of the month.

## Google Business Listing

**March Google profile views:** 2,035 (5.6% up)

**March appearances in search results:** 1,010 (.8% down)

**March calls from Google profile:** 368 (2.9% down)

**March direction requests:** 551 (11.8% up)

**March website clicks:** 2,517 (2.1% up)

Our Google profile's busiest day was Monday, March 25 (154 interactions), mirroring our homepage's busiest day. This day was a light day for programs, featuring Cutting the Cord, the Anti-Racism Zoom Book Club, and Ruff Readers, along with the month-long Women's History Month Reading Challenge on Beanstack. That morning, we posted photos to Facebook of [a scarf made entirely with supplies given away through the Supply Swap](#) we've offered since December. The post solicited additional donations of crochet hooks, which may have prompted the spike in Google searches.

## Reviews

SparkTheCat, 5 stars — Everyone there is super nice!!! There's a lot of books and they're willing to ship books to the library and put them on hold for you if you can't find what you're looking for! My experiences with this place have been nothing but good every time I have come here!!

## Searches that led viewers to our profile

- “Library,” “library near me” and other variants (513+)
  - “Biblioteca,” “donde esta la biblioteca”
  - “Library card”
- “Racine Public Library, 7th Street, Racine, WI” and other variants (416+)
- Our hours (97+)
- Libraries in Caledonia and Sturtevant
- “Free notary public library near me”
- “Giant stuffed animal at eacine public library”
- “Racine public”
- Our Bookmobile
- Our events

## Newsletter

**March open rate:** 29.8% (.1% down)

**March click rate:** .9% (12.5% up)

**Current newsletter recipients:** 18,682 (.3% down)

**Most-opened newsletter:** “Donate books and magazines for the upcoming book sale!” with the pre-header “Friends of the Library is getting ready for the Spring book sale. Donations welcome!” — March 29, 34.4% open rate.

**Most-clicked newsletter:** “Stop in for your Spring Seeds” with the most-clicked link to the [seed library restock calendar event](#) (149) — March 8, 1.3% click rate.

Read past issues of newsletters at [RacineLibrary.info/newsletter](https://RacineLibrary.info/newsletter).

## Social Media

### Facebook

Current followers: 6,777 (2.7% increase)

March reach: 21,307 (85.4% up)

March posts: 69

Most-reached post: [Seed Library 2024 opening](#), March 8 - 2,304 reach

Most-reacted-to and -commented-on post: [Crochet share and supply swap donation request](#), March 25 - 44 reactions, 4 comments

## **Instagram**

Current followers: 1,275 (1.1% up)

March reach: 362 (62.3% up)

March posts and stories: 10

## **Ads**

In March, we did not run any Meta ads.

## **MELISSA DONALDSON, HEAD OF DIGITAL SERVICES AND INNOVATION**

### **Programming**

DSI Team hosted 15 programs in February with a total attendance of 222.

The DSI Team printed 44 items on the 3D printers for patrons.

The DSI Team did 11 laser engraved projects for patrons.

### **Tech Support**

- Digital Services and Innovation Lab staff had 127 appointments with patrons this month, which is about 63.5 hours of work.
- DSI had ten support tickets come in from staff.

### **Partnerships**

- Continue discussions on the Digital Divide. Planning a Digital Literacy Fair for May 18th from 10 am - 2 pm.
- Continue to partner with Tech Prize. Hosting Tech Prize Founders Meeting on 4/17 in the Innovation Lab.
- Melissa and Josiah continue our year-long partnership with Racine Montisorri to teach Computer Science Discoveries.
- Outreach Provided to Red Apple Elementary School.

### **Techmobile**

- No activity this month.

### **Continuing Education**

Melissa

- Emerging Leader Certification Program: External Communication for Leaders - 3 hours

Terrence

- Filament waste issues/settings on Bambu Labs printers 1 hour
- Bambu Labs CEO Dr Tao interview 1 hr
- The belt tension on Ankermake 3D printer 15 mins
- Google Drive for Desktop tips 45mins
- Petg printer filament information video Youtube 1 hr
- 3D Filament Tier List Video 45 mins
- Gmail organization options videos 2 hours
- Where Does the Money Come From Wisconsin Public Libraries webinar 1hr 10 mins
- BadgerLink Training Archives 1. Wisconsin Newspapers 20 mins
- Resin Storage and Disposal videos 1 hour Youtube
- Refiltering alcohol for resin printers Youtube 45 mins
- Recycling used 3D print filament / cost-effective? Youtube 45 mins