

Appeals Process for Programs Administered Specifically by the Dept of Housing (including the rehab loan program, REEP program and, IDA/Down payment assistance program):

Applicants who are dissatisfied with determinations made by staff regarding compliance with City and HUD policies, procedures and regulations may appeal to the Director of City Development. Applicants that feel they meet the established program criteria must submit a written appeal no later than five working days after receiving staff determination. The Director shall investigate the appeal and shall report in writing to the appellant his findings and his decision whether or not to affirm the staff determination within five working days. Decisions of the Director may be appealed to the Loan Board of Review; decisions of the Board shall be final.