FAIR HOUSING

City of Racine Fair Housing December 2022 Activity Report

| *TOTAL # OF INTAKES: 0 | |
|---|---|
| *CALL-INS / WALK-INS: 21 | |
| ASSESSED / REFERRED: 37 Dept. of Ag. Trade & Cons. Prot. | 4 |
| Environmental Health Department | 0 |
| Building Department (RENTS) | 2 |
| Racine Fire Department | 0 |
| Clerk of Courts (Small Claims) | 0 |
| Housing Authority | 2 |
| Legal Action of Wisconsin | 8 |
| Tenant Resource Center | 3 |
| ELCA Outreach Center | 0 |
| WI Bar Association | 7 |
| Neighborhood Watch/COP House | 3 |
| Housing Resources Inc./FEC | 0 |
| HOPES Center | 0 |
| St. Vincent De Paul | 1 |
| Salvation Army | 0 |
| Energy Assistance | 0 |
| HALO | 0 |
| Racine Kenosha Community Action | 1 |
| Lutheran Social Services | 0 |
| Here 2 Help | 2 |
| Affordable Housing Resources List | 3 |
| AA/HRC Complaint Racine | 0 |
| HUD Discrimination Referral | 0 |
| HUD Nondiscrimination Referral | 1 |
| Discrimination ERD Referral | 0 |
| Investigated | 0 |
| Survey Test | 0 |
| Complaint Driven Test | 0 |
| Workforce Development Center | 0 |
| | |

 $[*]All\ call-ins\ /\ walk-ins\ in\ the\ section\ assessed\ and\ referred\ may\ be\ multiple\ referrals.$

^{*}Intakes are specifically related to filing complaints with HUD/ERD.

OUTSIDE RACINE:

• 5 calls from outside Racine: Kenosha (1), Mt. Pleasant (3), Milwaukee (1)

MEDIA INTERVIEW:

• None

PRESENTATION/COMMUNITY EVENTS:

• None

Investigations Conducted:

• Complainant is a single, black, disabled female with no children. CP lives in a HUD subsidized building and received notice that her account was behind and that she had a credit on her account. Staff and CP drafted a letter to request accounting of rent and both debits and credits. CP got the letter and was able to sit with the manager and figure out how much CP owes. CP paid the amount owed to LL and remains in her place.

FILED (Alleged) COMPLAINT (S) w/HUD or ERD:

None.

COMPLAINT UPDATE:

• Complainant is a single black female with four children. CP's water bill had jumped from about \$150 per quarter to \$513 in the last quarter. CP worked with the water department to reach the property owner about the leaks in the water system. The property owner served the CP notice to move. Staff referred to Legal Resources and the Tenant Resource Center. CP drafted a letter to the property owner stating she "cannot be evicted" for complaining about maintenance issues and used the Tenant Resource Center information. The property owner dropped the case and the CP still lives in the unit.

COMPLAINTS RESOLVED/CLOSED:

• No Fair Housing cases reached full resolution this month.

Fair Housing Test Conducted:

None

SPECIAL NOTES:

Staff is looking for groups to speak with about Affirmatively Furthering Fair Housing. Please share potential contacts with staff.