

FAIR HOUSING

City of Racine Fair Housing July 2022 Activity Report

*TOTAL # OF INTAKES:	1
*CALL-INS / WALK-INS:	26
ASSESSED / REFERRED:	36
Dept. of Ag. Trade & Cons. Prot.	2
Environmental Health Department	0
Building Department (RENTS)	7
Racine Fire Department	0
Clerk of Courts (Small Claims)	0
Housing Authority	0
Legal Action of Wisconsin	9
Tenant Resource Center	3
ELCA Outreach Center	0
WI Bar Association	10
Neighborhood Watch/COP House	0
Housing Resources Inc./FEC	0
HOPES Center	0
St. Vincent De Paul	0
Salvation Army	0
Energy Assistance	0
HALO	0
Racine Kenosha Community Action	0
Lutheran Social Services	0
Here 2 Help	0
Affordable Housing Resources List	2
AA/HRC Complaint Racine	0
HUD Discrimination Referral	1
HUD Nondiscrimination Referral	2
Discrimination ERD Referral	0
Investigated	0
Survey Test	0
Complaint Driven Test	0
Workforce Development Center	0

*All call-ins / walk-ins in the section assessed and referred may be multiple referrals.

*Intakes are specifically related to filing complaints with HUD/ERD.

OUTSIDE RACINE:

- 2 calls from outside Racine: Kenosha (1), Union Grove (1)

MEDIA INTERVIEW:

- None

PRESENTATION/COMMUNITY EVENTS:

- None

Investigations Conducted:

- Complainant is a white-Hispanic female with two children. Moved in April 2022, only half the house was complete. LL keeps promising to get repairs done and stops by, but does no work. LL wants to hang out and talk, CP feels uncomfortable. Case was referred to the Metropolitan Milwaukee Fair Housing Council for potential investigation of sexual harassment. CP has explicit text messages from LL. Staff also sent housing resource list to CP to find new suitable housing.

FILED (Alleged) COMPLAINT (S) w/HUD or ERD:

- None.

COMPLAINT UPDATE:

- Complainant is a black, Non-Hispanic, with one child. CP called in December 2021 and stated her LL had kept the security deposit with no deductions listed. CP worked with Consumer Protection and was offered \$50 to resolve her case; CP refused the offer and filed in small claims court. CP was awarded double her security deposit be returned to her.

COMPLAINTS RESOLVED/CLOSED:

- A HUD complaint was screened in for investigation. The Complaint is a black female with no children. In February 2022, CP alleged racial discrimination when attempting to move into an apartment. Multiple times she was told and tried to apply for a housing unit in the same complex, but the manager always told her the units were unavailable or someone else got the units. CP has a housing voucher and the manager put up many barriers for the tenant. When the CP began to complain, her daughter began to be harassed by the manager for minor issues. Staff and CP filed a HUD complaint in March or 2022 and responded to further questions in April 2022. In May 2022, HUD has screened the complaint in for investigation and resolution.

The complainant accepted a conciliation offer, will receive the next available 3BR unit, and will not have to pay a security deposit. In addition, CP's moving costs will be covered. The management company agreed to receive 3 hours of fair housing training.

Fair Housing Test Conducted:

None

SPECIAL NOTES:

Staff is looking for groups to speak with about Affirmatively Furthering Fair Housing. Please share potential contacts with staff.

Staff has been coordinating and working together with local agencies to have a strong rental assistance response. Racine County has established the Here 2 Help program, which both provides referrals and services to Racine residents.