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Wheelchair Securement Policy

Purpose

The purpose of this policy is to promote safe, consistent well defined, usage guidelines for the securement of mobility devises on all vehicles.

Scope

All employees

Objective

“Zero” injuries from improper securements as we transport our passengers

Policy

In the interest of safety and equal treatment of all passengers, the City of Racine and the Belle Urban System shall require that all passengers using “mobility devices” (wheelchairs, scooters, power chairs and similar devices) must allow their mobility devices to be secured within our vehicles in order to ride on fixed route or paratransit vehicles in accordance with the Americans with Disabilities Act (ADA)

All mobility devices will be secured to the bus or van whether or not the passenger uses the mobility device as their actual seat. The Belle Urban System will deny service to any passenger who declines to permit his/her mobility device to be secured to our vehicles with our provided materials.

All mobility devices must be secured to the bus or van using established BUS and DART four point securement procedures, and will be secured at designated positions.

All fixed route (BUS) operators will attempt to use lap and shoulder belts to secure passengers to the bus when using their mobility device as a seat; however the passenger has the right to refuse the lap and shoulder belts and the ride will not be denied. In the case of refusal dispatch will be notified immediately of the refusal for the sake of documentation.

All para-transit (DART) operators will use lap and shoulder belts to secure the passenger in the seat to the bus. In accordance with ADA guidelines for para-transit service the passenger may not refuse the lap and shoulder belts. In the case of a para-transit (DART) customer’s refusal of the lap and shoulder belts the ride will be denied.

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