# **FAIR HOUSING**

# City of Racine Fair Housing May 2022 Activity Report

*TOTAL # OF INTAKES: 1 *CALL-INS / WALK-INS: 22	
ASSESSED / REFERRED: 29	
Dept. of Ag. Trade & Cons. Prot.	2
Environmental Health Department	0
Building Department (RENTS)	6
Racine Fire Department	0
Clerk of Courts (Small Claims)	0
Housing Authority	0
Legal Action of Wisconsin	7
Tenant Resource Center	4
ELCA Outreach Center	0
WI Bar Association	0
Neighborhood Watch/COP House	0
Housing Resources Inc./FEC	0
HOPES Center	1
St. Vincent De Paul	0
Salvation Army	0
Energy Assistance	0
HALO	0
Racine Kenosha Community Action	0
Lutheran Social Services	0
Here 2 Help	1
Affordable Housing Resources List	6
AA/HRC Complaint Racine	0
HUD <b>Discrimination</b> Referral	1
HUD Nondiscrimination Referral	1
Discrimination ERD Referral	0
Investigated	1
Survey Test	0
Complaint Driven Test	0
Workforce Development Center	0

<sup>\*</sup>All call-ins / walk-ins in the section assessed and referred may be multiple referrals.

<sup>\*</sup>Intakes are specifically related to filing complaints with HUD/ERD.

#### **OUTSIDE RACINE:**

• 2 calls from outside Racine: Genoa City (1); Mt. Pleasant (1)

#### **MEDIA INTERVIEW:**

None

## PRESENTATION/COMMUNITY EVENTS:

• None

#### **Investigations Conducted:**

• Complainant is a black female with no children. In February 2022, CP alleged racial discrimination when attempting to move into an apartment. Multiple times she was told and tried to apply for a housing unit in the same complex, but the manager always told her the units were unavailable or someone else got the units. CP has a housing voucher and the manager put up many barriers for the tenant. When the CP began to complain, her daughter began to be harassed by the manager for minor issues. Staff and CP filed a HUD complaint in March or 2022 and responded to further questions in April 2022. In May 2022, HUD has screened the complaint in for investigation and resolution.

#### FILED (Alleged) COMPLAINT (S) w/HUD or ERD:

• None.

#### **COMPLAINT UPDATE:**

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#### COMPLAINTS RESOLVED/CLOSED:

• Complainant is an elderly, white female with a disability. CP lives above an air return duct and it exasperates her disability. She put in a request to move, but felt it has been ignored. Staff worked with CP to draft a letter of reasonable accommodation to move. The CP also agreed to pay more for a unit if one became available. The day after the letter was sent the manager sat down with the CP and figured out options for a unit transfer. CP is scheduled to move on May 31, 2022 and is very happy.

#### **Fair Housing Test Conducted:**

None

### **SPECIAL NOTES:**

Staff is looking for groups to speak with about Affirmatively Furthering Fair Housing. Please share potential contacts with staff.

Staff has been coordinating and working together with local agencies to have a strong rental assistance response. Racine County has established the Here 2 Help program, which both provides referrals and services to Racine residents.