

## **FAIR HOUSING**

### *City of Racine Fair Housing June 2022 Activity Report*

\*TOTAL # OF INTAKES: 1

\*CALL-INS / WALK-INS: 17

ASSESSED / REFERRED: 29

Dept. of Ag. Trade & Cons. Prot.	3
Environmental Health Department	1
Building Department (RENTS)	3
Racine Fire Department	0
Clerk of Courts (Small Claims)	0
Housing Authority	0
Legal Action of Wisconsin	5
Tenant Resource Center	2
ELCA Outreach Center	0
WI Bar Association	5
Neighborhood Watch/COP House	0
Housing Resources Inc./FEC	0
HOPES Center	0
St. Vincent De Paul	2
Salvation Army	0
Energy Assistance	0
HALO	0
Racine Kenosha Community Action	1
Lutheran Social Services	0
Here 2 Help	4
Affordable Housing Resources List	3
AA/HRC Complaint Racine	0
HUD <b>Discrimination</b> Referral	0
HUD <b>Nondiscrimination</b> Referral	0
Discrimination ERD Referral	0
Investigated	0
Survey Test	0
Complaint Driven Test	0
Workforce Development Center	0

\*All call-ins / walk-ins in the section assessed and referred may be multiple referrals.

\*Intakes are specifically related to filing complaints with HUD/ERD.

**OUTSIDE RACINE:**

- 2 calls from outside Racine: Mt. Pleasant (2)

**MEDIA INTERVIEW:**

- None

**PRESENTATION/COMMUNITY EVENTS:**

- None

**Investigations Conducted:**

- Complainant is a white female with a disability. She lives in a project based subsidized housing unit and had received a rent calculation letter. The letter quoted two rent amounts and was not clear when they started. Staff assisted the CP in drafting a letter asking direct questions about the rent amounts and start dates. After receiving the letter the manager sat down with the CP explained the process and a new letter was issued. The CP is now sharing the letter she drafted with other tenants to help clarify new rent calculations.

**FILED (Alleged) COMPLAINT (S) w/HUD or ERD:**

- None.

**COMPLAINT UPDATE:**

- A HUD complaint was screened in for investigation. The Complaint is a black female with no children. In February 2022, CP alleged racial discrimination when attempting to move into an apartment. Multiple times she was told and tried to apply for a housing unit in the same complex, but the manager always told her the units were unavailable or someone else got the units. CP has a housing voucher and the manager put up many barriers for the tenant. When the CP began to complain, her daughter began to be harassed by the manager for minor issues. Staff and CP filed a HUD complaint in March of 2022 and responded to further questions in April 2022. In May 2022, HUD has screened the complaint in for investigation and resolution.

The HUD investigator reached out to speak to the complainant and the management company. The management company offered an apartment to the Complainant and she wants to take it, she has to work through logistics with the Racine County Housing Authority.

**COMPLAINTS RESOLVED/CLOSED:****Fair Housing Test Conducted:**

None

**SPECIAL NOTES:**

Staff is looking for groups to speak with about Affirmatively Furthering Fair Housing. Please share potential contacts with staff.

Staff has been coordinating and working together with local agencies to have a strong rental assistance response. Racine County has established the Here 2 Help program, which both provides referrals and services to Racine residents.