Racine Zoological Society Park and Recreation Board Meeting reporting on February 2023

Executive Director

- Submitted several grants and sponsorship packages for the upcoming year
- Creating solutions to additional fundraising efforts
- TV appearances
- Strategic Planning
- Construction work
- 100th year anniversary

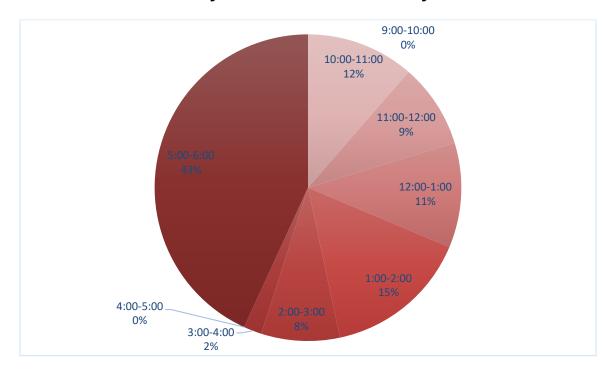
Membership

• Total memberships households = 2,497

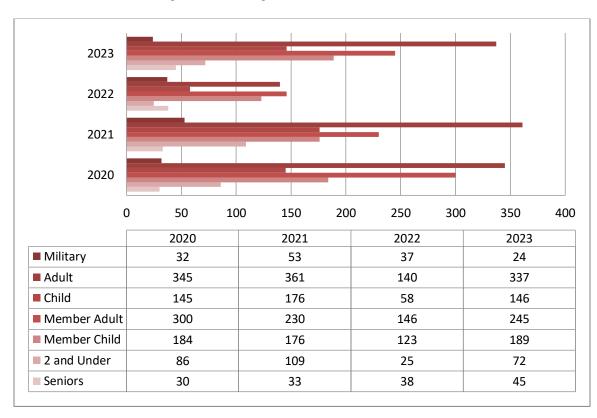
Attendance for February 2023

	February 2022	February 2023	Variance	Percent change
Adults	140	337	197	140.7%
Children	58	146	88	151.7%
Member Adults	146	245	99	67.8%
Member				
Children	123	189	66	53.7%
Child 2 and				
under	25	72	47	188%
Seniors	38	45	7	18.4%
Military	37	24	-13	-35.1%
Education	0	130	130	130%
Events	1016	539	-477	-46.9%
Total	1583	1727	144	9.1%

February 2023 Attendance by hour



February Monthly Attendance 2020-2023



FEBRUARY 2023 Municipality

Racine County	Guests
53105	10
53108	0
53126	0
53139	0
53167	2
53177	7
53182	0
53185	7
53402	152
53403	16
53404	14
53405	29
53406	38
Total	275

Other Municipalities	Guests
Kenosha	121
Milwaukee	103
Wisconsin (Excludes Racine, Kenosha & Milwaukee Counties)	91
Illinois	139
Other States (Excludes WI & IL)	8
Outside US	0
Total	462

	GUESTS
Racine County	275
Other Municipalities	462
Events & Education (Not Collected)	669
Data Not Collected (Admissions)	321
FEBRUARY TOTAL	1,727

Operations

- Preparation of AZA accreditation documents associated with Operations
- Editing AZA accreditation documents for other zoo departments
- Working on new policies and procedures for gift shop, admissions and grill
- Updating Talech with product pictures and alphabetized
- Prepping for Eggstravaganza for merchandise
- With it being our 100th year anniversary, bringing in toys that were popular 100 years ago
- Weather was cooperative in February!
- Work on the grill with painting, tile work, vents cleaned and painted, power washing, stripped and waxed the floors, cleaning of all equipment

Animal Care

Veterinary Updates

- 1.0 Fennec Fox under monitoring for seizures. Continued observations and adjustment of meds for treatment. Also treated for a broken tooth this month
- 1.0 African Penguin-continued washing of feathers and troubleshooting for unknown feather issue
- 1.0 African Penguin-Removed growth by vent. Monitoring.
- o 1.1 African Penguin annual exams, and 0.1 beak trim
- 2.0 Meerkats annual exams
- o 2.1 Ferret annual exams
- 1.3 Spider Monkey voluntary body condition scoring
- o 1.0 Masai giraffe received voluntary Legend injection for joint health
- 1.1 Gibbon monitoring for hair loss
- o 1.1 Black Rhino routine observational exams and blood draws
- Various turtle and bird/tortoise beak trims/rechecks

Collection Changes

- 0.1 Goat "Charisma" passed away. Necropsy revealed omasum was not functioning properly.
- o 0.0.1 Milk Frog passed away

Other Updates

- Continuing goat chiropractor sessions (0.1), penguin acupuncture sessions (2.1), giraffe laser sessions (1.0), dog acupuncture (0.1)
- Continuing frequent blood draw/injection sessions across collection, focused heavily on 0.2 lions, 0.1 tiger, 1.0 giraffe
- Continuing frequently hoof work and training with 2.1 Hartmann's Mountain Zebra, 2.0
 Masai giraffes, 1.1 Eastern black rhinos
- o Continued trailer training for 1.0 Hartmann's Mountain Zebra relocation
- Working on setup for voluntary x-rays with primates
- Working on voluntary cardiac ultrasound 1.0 Orangutan
- New Animal Care Curator started

- Animal Care Seasonal Keeper Interviews (3 of 4 hired, 4th offer out), and Summer intern interviews (have 9 hired so far)
- Staff attended AZA Population Management course, Advancing Conservation through Empathy (ACE) for Wildlife Summit and International Association of Avian Trainers and Educators (IAATE)
- Staff completed Dart team practice
- o Staff assisted with updating AZA paperwork for accreditation

Education

- Educational Programs
 - Onsite Programs 1
 - Reached 5 people
 - Offsite Programs 13
 - Reached 430 people
 - Onsite Birthdays 0
 - Reached 0 people
 - Offsite Birthdays 1
 - Reached 30 people
 - Slumber Safari 0
 - Reached 0 people
 - Virtual Programs 3
 - Reached 87 people
 - Preschool Programs 6
 - Reached 108 people
 - Behind the scenes encounter– 0
 - Reached 0 people
 - Wildlife Explorers- 2
 - Reached 41 people
 - AmeriCorps Programs- 4 Offsite, 0 Onsite
 - Reached 32 people
 - Globes- 62
 - Reached 448 people
 - Total: Reached 1,181 people

Other Events

- o Feb 6 Helped transition Volunteers
- o **Feb 11** -Two animal greeters and presenter for Animal Amore
- o Feb 14 Two county supervisor meeting animal greeters
- o Feb 17 100-year VIP event animal greeter
- o Feb 18 Volunteer meeting and pizza party
- o Feb 20 Helped transition Volunteers
- o Feb 27 Brought animals to CBS 58 news station

• Grants and Proposals

- o Received funding from Party for the Planet grant
- o Received funding from ACE for Wildlife Capacity Building grants
- o Submitted GROW Racine Mini Grant for COZI programs

Comparison to February 2022 - programs and participants

Participants	2022	2023	Variance
On Site	0	5	+100%
Off Site	145	430	+196.55%
BTS	0	0	0%
Birthday Party	30	30	0%
Preschool	96	108	+12.5%
AmeriCorps	379	32	-91.55%
Virtual Programs	190	87	-54.21%

Programs	2022	2023	Variance
On Site	0	1	+100%
Off Site	3	13	+333.3%
BTS	0	0	0%
Birthday Party	1	1	0%
Preschool	6	6	0%
AmeriCorps	21	4	-80.9%
Virtual Programs	10	3	-70%

Facilities

- Continued work on the tamarin exhibit and new holding area
- Painted inside of building, installed cable and lock for shift door in arctic fox exhibit
- Replaced and mounted hot wire control boxes for bear yard and ran pipe for drinking trough
- Replaced heater for amazon exhibit
- New outlets for humidifiers installed
- Routed out drains in primate, lion and fossa exhibits
- Waiting on the tuckpointing need for castle from DPW, proposal already submitted by contractor
- Patched ripped floor in rhino exhibit
- Started remodel in the Discovery Center
- Upgraded alarm codes
- Replaced rusted brake lines in two carts
- Started to upgrade the grill



KRISTEN HUMPHREY | MARKETING | FEBRUARY 2023

E-BLASTS MailChimp.com

DATE	EMAIL NAME	OPENS %	CLICKS%
2/3	E-News	30.4	1.4
2/7	Wild for Wine - 1 month	36.7	0.2
2/9	Racine Zoo is turning 100	36.5	0.8
2/14	Camp Discount Ends Tomorrow	37.3	0.7
2/15	Call Me Old Fashloned - 1 month	38.3	0.2
2/17	E-News	30.0	0.6
2/18*	February Wildlife Matters	48.4	4.3
2/24	Wild for Wine - 1 week	32.1	0.1
2/28	Hiring Day	30.7	0.3

ENTIRE ZOO DATABASE

Subscribers		Open Rate	Click Rate		
9,8	31	19.9%	0.8%		

MEMBERS

Subscribers	Open Rate	Click Rate
1,947	22.1%	2.1%

 NOTE: "Members" emails are included in "Entire Zoo Database" Audience total numbers.
 Members-only e-blasts are labeled with "*".

MISCELLANEOUS PROJECTS

- Updated and created event posters and flyers for 2023
- Updated sponsorship packets for 2023 events
- Updated posters and flyers across campus
- Updated sliders on website
- Updated the Wildlife Matters monthly issue
- · Submitted events to online event calendars
- Updated upcoming events flyer and web page
- · Created signage for events
- Photographed events
- Set up advertising for events
- Put together photos and descriptions of events for TV appearances
- Created press releases
- · Launched 100 Year website timeline

OUTSIDE ADS

- Journal Times, Kenosha News print/digital
- Racine Theatre Guild print
- Wind Point Living Magazine print
- Union Grove Village Voice Newsletter digital







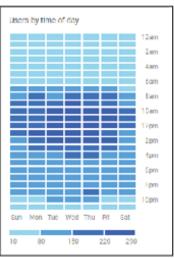




MONTHLY USERS: 16K

Updated articles, sliders, and event pages. Built new event pages. Set up and maintained special event ticket sales.





Seadons by do	rvice		
Desktop 49,5% ±5,3%	Mobile 48.2% 13.1%	Tablet 2.3% 110.4%	

Page	Pageviews	Page Value
,	4,914	\$0.00
/emparor-tamarin-fact-sheet	1,486	\$0.00
/events calendar	1,345	\$0.00
/hoursadmissions	1,276	\$0.00
/arctic-tox-tact-sheet	1,029	\$0.00
/fennec-fox-fact-sheet	982	\$0.00
/zoo summer camp	975	\$0.00
/red-kangaroo-fact-sheet	814	\$0.00
/african-penguin-fact-sheet	762	\$0.00
/mammals	703	\$0.00

Data from Google Analytics

FACEBOOK

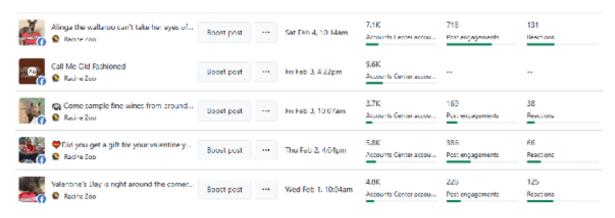
FOLLOWERS: 40,924

Animal and promotional posts. Added event pages.

Title			Туре	Date published	l Reach ⊘ ^l	Likes and reactions
Colebrating 100 Years: Fun Fact # 19	Boost post	***	Tue Feb 28, 2:03pm	2K Accounts Center account	Pust engagements	SS Reactions
Happy Rithday to Fmily and Bosie th	Boost post	•••	Tue Feb 28, 10:10am	4.9K Accounts Center accou	368 Post engagements	204 Reactions
SpWild for Wine is THIS SATURDAY, Mar	Boost post	•••	Mon Feb 27, 2:00pm	6.4K Accounts Center accoun	424 Post engagements	87 Reactions
The Racine Zoo is thilled to have receive	Boost post	•••	Mon Feb 27, 10:00am	Accounts Conter accoun-	ZZ Fost engagements	1 / Reactions
₩ We're HIRING Summer Camp Counse	Boost post	***	Sun Feb 26, 10:10am	8.6K Accounts Center accoun	304 Fort regregaments	47 Brackons
●Bloody Mary Fest tickets are ON SALEI	Boost post	***	Sat Feb 25, 11:0/am	11.8K Accounts Center accoun	763 Post engagements	197 Reactions
Spread the word! Our Hiring Day is N	Boost post		Fri Feb 24, 11:08am	8.7K Accounts Center accoun	339 Post engagements	6/1 Reactions
FLLASE NOTE: The Racine Zoo will be clo Racine Zoo	Boost post		Thu Feb 23, 7:23cm	5.9K Accounts Center accoun	181 Fost engagements	38 Reactions
PLEASE NOTE: The Racine Zoo will be clo	Boost post		Wed Feb 22, 12:14pm	4K Accounts Center accoun	91 First engagements	57 Beachous
A Round for Rhinos Golf Outing ♠ Radine Zuo	Boost post		Wed Feb 22, 11:48am	1.7K Accounts Center account		
 	Boost post		Wed Feb 22, 11:43am	12.1K Accounts Center accoun	1.1K Post engagements	96 Reactions
Did you know: keepers can turn your Racine Zoe	Boost post		Tue Feb 21, 10:05am	7.5K Accounts Center accoun	643 Past engagements	181 Reactions
Wild for Wine is coming up NEXT WEEK • Recinc Zoo	Boost post		Man Feb 20. 1:52pm	SK Accounts Center accoun	353 Past engagements	63 Reactions
We are looking for a new or slightly used Some ∠on	Boost post		Mon Feb 20, 10:41am	8.6K Accounts Lenter accoun-	344 Post engagements	55 Reactions
Don't forget to sign your preschooler up Racine Zuo	Boost post		Sun Feb 19, 10:10am	6.6K Accounts Center account	262 Post engaçements	44 Reactions

Ø Did you know: Grammy-nominated s	Boost post		Sat Feb 18, 2:48pm	Accounts Center accoun	Post engagements	57 Reactions
	Boost post		Sat Feb 18, 10:19am	6.8K Accounts Center accoun	215 Post engagements	48 Reactions
☑ Have you voted for us through larget	Boost post		Fri Feb 17, 10:04am	917 Accounts Center accoun-	44 Post engagoments	6 Reactions
Bloody Mary Fest ② Rodre Zoo	Boost post		Thu Fcb 16. 1:43pm	40.4K Accounts Center accoun		
✓ HIRING DAY Saturday, March 4, 10A	Boost post		Thu Feb 16, 10:00am	18.5K Accounts Center accoun	721 Post engagements	133 Reactions
Egyptravaganua () © librare /oo	Boost post		Wed Feb 15, 10:25am	28.7K Accounts Lenter accoun-		**
	Roost post		Wed Feb 15, 10:11am	2.7K Accounts Center accoun-	50 Vost engagements	12 Heactions
Happy Valentine's Day from Timu the	Doost post		lue Feb 14, 10:04am	10.2K Accounts Center accoun	975 Post enquements	325 Reactions
■ Love Caml ♥ ♥ You het giraffe we Racine Zoo	Boost post	***	Mon Feb 13, 2:33pm	5.7K Accounts Center accou	363 Post engagements	194 Reactions
Ø The animals had their Super Bowl pre ♠ Radine Zoo	Boost post	***	Mon Feb 13, 10:27am	1.5 K Accounts Contor accoun-	95 Post orgagements	Acoctions
© Fine wines, a five-course catered dinn © Name dos	Roost post	""	Sun Feb 12, 10:30am	7.9K Accounts Center account	757 Post engagements	97 Emethors
It's almost time to go through the Tunnel	Doost post		Sat Feb 11, 11:00am	1.8K Accounts Center account	Post enquipments	63 Reactions
Get your atter half a sweet gift this ye Racine Zoo	Boost post		Fri Feb 10, 10:10am	Accounts Center account	81 Post engagements	22 Reactions
Nacine Zoo updated their cover photo. Redire Zoo	Create ad		Thu Fcb 9. 1:17pm			
2023 is a Lig year for Racine Zoo—w	Boost post	***	Thu Feb 9, 1:07pm	9.9K Accounts Center account	Post engagements	339 Reactions
1 WEEK LEFT for our Spring Break Co	Boost post	***	Wed Feb 8, 10:05am	5.2K Accounts Center account	Post engagements	12 Reactions
□NEW EVENT! Join us for Call Me Old E • Radre Zoo	Boost post	***	Tue Feb 7, 10:21am	Accounts Center account	Rost engagements	76 Reactions
loday, Stella, the prehensile tailed porcu © Radre Zoo	Boost post		Mon Feb 6, 4:18pm	Accounts Center accoun	Post engagoments	267 Reactions
★ Think of the sunny days alread! Regis None Loo	Roost post		Sun Feb 5, 10:10am	4.7K Accounts 5 enter accoss	213 Yest engagements	15 Henctions

Staff Activity Report | Marketing | February 2023







Well-performing Facebook post

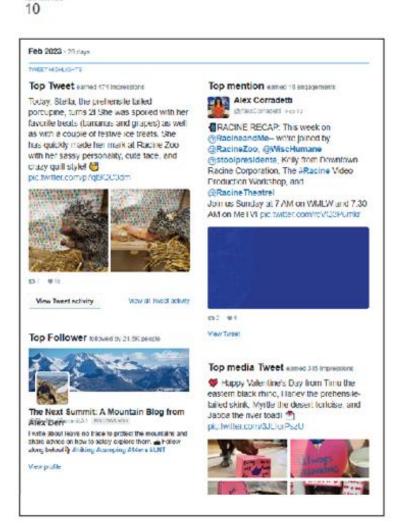
TWITTER

TOTAL FOLLOWERS: 3,276

700 SUMMARY

33 5,004

Prone years
999 9

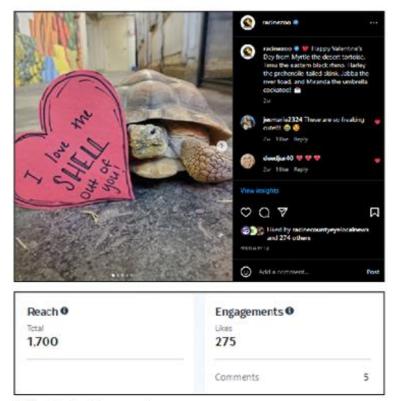


INSTAGRAM

TOTAL FOLLOWERS: 5,172

Title			Туре	Date published ψ	Reach	o ^1	Likes and reactions
Celebrating 100 Years: Fun Fact	Boost post	•••	Tue Feb 28, 2:03pm	Accounts Center accou.		3.4 Likes	
Happy Birthday to Emily and Rosie th	Boost post	•••	Tue Feb 28, 10:10am	Accounts Center accou.		60 Likes	
Signal of Wine is THIS SATURDAY, Mar of racinezod	Boost post		Mon Feb 27, 2:00pm	303 Accounts Center account		22 Likes	
The Racine Zoo is thrilled to have receive	Boost post		Mon Feb 27, 10:00am	501 Accounts Center accou.		5 Lilioes	
₩ We're HIRING Summer Camp Counse racinezoo	Boost post	***	Sun Feb 26, 10:10am	Accounts Center accoun		12 Likes	
	Boost post		Sot Feb 25, 11:07am	Accounts Center accoun		12 Likes	
Spread the word Our Hiring Day is N	Boost post	•••	Fri Feb 24. 11:08am	Accounts Center secou		6 Likes	
PLEASE NOTE: The Racine Zoo will be closs.	Boost post	***	Thu Feb 23, 9:45am	402 Accounts Center accoun		14 Likes	
PLEASE NOTE: The Radine Zoo will be clo PLEASE NOTE: The Radine Zoo will be clo	Goost post	***	Wed Feb 22, 12:22pm	559 Accounts Center scoon		20 Lkm	
Call Me Cld Fashioned is coming up	Doost post	***	Wed Feb 22, 11:43am	756 Accounts Center scool		25 Ukrs	
☐ Did you knows keepers can turn your ☐ ○ ② radinesoo	Boost post		Tue Feb 21, 10:05am	Accounts Center accou		92 Likes	
Wild for Wine is coming up NEXT WEEK © ♠ rocinesee	Boost post		Mon Feb 20, 1:52pm	363 Accounts Contor account		20 Likes	
We are looking for a new or slightly used • concrete	Boost post		Mon Feb 20, 10:41am	727 Secounts Center account		15 likes	
Don't forget to sign your preschooler up	Boost post	***	Sun Feb. 19, 10:10am	526 Secounts Center account		10 likes	
✓ Did you know. Grammy nominated s ○ coneroo.	Boost post	***	Saf Feb 18, 2590pm	934 Scrounts Center account		42 likes	
Calling all businesses/organizations: S Provincess Provincess Calling all businesses organizations: S Calling all businesses organizations: S Calling all businesses organizations: S	Boost post	***	Sat Feb 18, 10:22am	502 Accounts Center account.		10 Likes	

Have you voted for us through	Target Boost post	··· Fn Feb 17, 10:04am	335 Accounts Center account	 4 Likes
✓ HIRING DAY Saturday, March 4.	IGA Boost post	Thu Feb 16, 10:00am	613 Accounts Center account	 10 Likes
€ TODAY is the LAST DAY for our S	Spring Roost post	Wed Feb 15, 10:11am	Accounts Center accoun-	 14 Liters
Happy Valentine's Day from My	rtle th Boost post	Iue Feb 14, 10:05am	1.7K Accounts Center accoun	 275 Likes
■ Love Camil ♥ ♥ You het giraft or radinezeo	fe we Boost post	Mon Feb 13, 253pm	Accounts Center accoun	 63 Ules
Ø The animals had their Super Box	M pre Boost post	Mon Feb 13, 10:34am	Accounts Center accoun	118 Ukes
♠ Fine wines, a five-course cabered ♠ radinezeo	d dinn Boost post	Sun Feb 12, 10:30am	525 Accounts Center accoun	27 Likes
It's almost time to go through the T	unnel Roost post	Sat Feb 11, 11:00am	1K Accounts Leater accoss	 102 Likes
Get your atter half a sweet gift to a sweet gi	this ye Boost post	Fri Feb 10, 10:10am	Accounts Center accoun	 21 Likes
2023 is a big year for Racine Zo	Boost post	Thu Feb 9, 1:07pm	1.1K Accounts Center accoun	 91 Ukes
1 WERK LEFT for our Spring Brev	ak Ca Boost post	Wed Feb 8, 10:05am	Accounts Center account	 16 Likes
NLW LVENTI Join us for Call Me	Old F Boost post	Tue Feb 7, 10:21am	096 Accounts Center account	29 Likes
loday. Stella, the prehensile tailed	porcu Boost post	Mon Feb 6. 4:19pm	Accounts Contor account	// Liecs
& Think of the sumry days aheadl	Regis Boost post	Sun Feh 5, 10:10am	892 Arrounts Center arroun.	 16 Likes
Alings the wallance can't take her e	eyes of Boost post	Sat Feb 4, 10:10am	653 Accounts Center account	 74 Libra
© Come sample fine wines from a	round Boost post	Fri Feb 3, 10:04am	531 Accounts Center account	 46 Likes
♥ Did you get a gift for your valer ■ recineaso	tine y Boost post	Thu Feb 2, 4:05pm	406 Accounts Center account	 17 Liters
			484	69



Well-performing Instagram post

Special Events

February Events

February 11 – Animal Amore

Location: Vanishing Kingdom

o Event Overview: Valentine Dinner

Attendance: 61

• February 1-February 12 – Winter Picnic in a Snowglobe

o Location: By Grill

o Event Overview: Picnic in a Snowglobe

o Attendance: 512

February 17 – 100 Year – VIP Party

o Location: Vanishing Kingdom

o Event Overview: 100 Year Celebration

Attendance: 36

Coming up at the Zoo at a Glance:

• March 4 – Wild for Wine

• March 15 - Call me Old Fashioned

• April 8 – Eggstravaganza

• May 14 – Mother's Day Brunch

May 20 – Bloody Mary Fest

May 25 – Member Appreciation Night

• June 2 – Bourbon Chronicles

• June 4th – Ritcher Celebration of Life

June 9 – 100 Year -Past Board Chair Dinner

• June 17 – Zoo Brew

• June 19 – Golf Tournament

June 21 – Kingfish Game

• June 24 – Breakfast with the Giraffes

• June 24 – Private Party in Pavilion

• July 5 – 100 Year – Ice Cream Social

July 8 – Margarita Fest

• July 12 – Animal Crackers

July 15 – Bourbon Chronicles

• July 16 – CNH Picnic

July 20 – Cigar Dinner

• July 26 – Animal Crackers

• July 26 – RAAD Lunch

• August 2 – World Roar Wine Pour Wednesday

• August 4 – Bourbon Chronicles

• August 5 – Twin Disc

• August 6 – API Picnic

• August 8 – Milkmen Game

- August 9 Animal Crackers
- August 12 MPI Picnic
- August 13 O&H Picnic
- August 16 World Roar Wine Pour Wednesday
- August 19 One Hope United Picnic
- August 20 Car Show
- August 23 Animal Crackers
- August 26 Whiskers and Whiskey
- August 30 World Roar Wine Pour Wednesday
- September 3 Ennis Wedding
- September 9 Zoo Debut
- September 16 Massman Wedding
- September 22 Bourbon Chronicles
- September 28-October29 Jack-O-Lantern Nights
- October 7 Old Fashioned Fest
- October 20 Shurts Wedding
- October 27 Hallowine
- October 28 Boo at the Zoo
- November 29 Jolly Old Fashioned
- December 2 Brunch with Santa
- December 15 Globes start