Racine Zoological Society Report Park and Recreation Board Meeting October 2016

Executive Director

- We were voted "best place to take kids" again! We are very proud of that!
- Working on 2017 budget and programs
- Hired new Marketing/PR Manager
- Creating the 2017 special event calendar

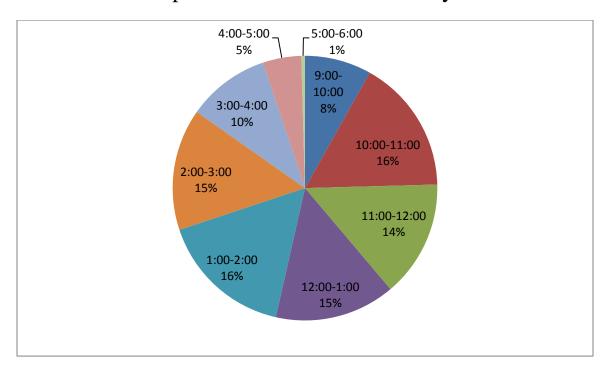
Membership

• Total memberships households = 2,006

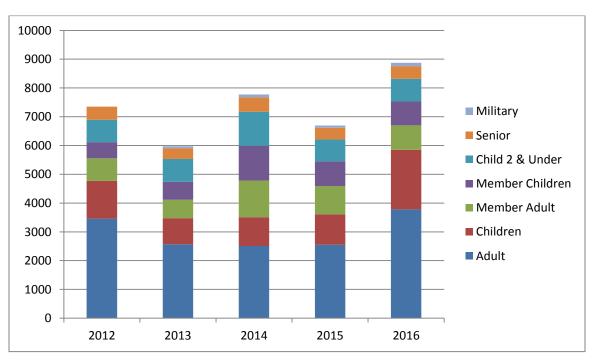
Attendance for September 2016

| | September 2015 | September 2016 | Variance | Percent change |
|--------------------|----------------|----------------|----------|----------------|
| Adults | 2553 | 3784 | 1181 | 68% |
| Children | 1054 | 2065 | 1011 | 96% |
| Member Adults | 985 | 851 | -134 | -14% |
| Member Children | 855 | 829 | -26 | -3% |
| Child 2 and under | 764 | 788 | 24 | 3% |
| Seniors | 406 | 440 | 34 | 8% |
| Military | 79 | 118 | 39 | 49% |
| Education | 335 | 308 | -27 | -8% |
| Events | 5426 | 5354 | -72 | -1% |

September 2016 Attendance By Hour



September Monthly Attendance 2012-2016



Resource Development

- Submitted grant reports
- Submitted grants for operating support of the Zoo

Public Relations/Social Media

- Press release: World Rhino Day (9/21)
- Press release: lemur and Tamarin (9/26)
- E-blast: Upcoming Events (9/20)
- Active Facebook postings
- Media Relations: Fox 6 Wake Up for World Rhino Day
- Media Relations: Bell City Ad/ Boo at the Zoo (9/23)
- Media Relations: Real Racine Ad
- Updated website homepage articles, sliders, and created several event pages

Miscellaneous Marketing/PR activities

- Created signs for food areas (hours of operation)
- Flyer for world rhino day
- Tri fold- world rhino day
- Posted flyers for adopt a beach
- Pokémon flyer
- · Zoo logo- white
- Created high school internship banner
- Created Roaring night logo
- Updated media List
- Created teacher appreciation flyer

Racine Zoo-Digital Metrics

Reports will be back on track next month.

Animal Care

- Animal Updates:
 - Norco Aviary birds brought in for the season.
 - o Phoebe, domestic dog, has been treated with heartworm and everything is good.
 - Cadeau, female emperor tamarin, moved to Staten Island Zoo to start a new breeding pair.
 - Pfeiffer, BEB lemur, passed away at 23 years old of kidney failure, still waiting on final determination of death.
- Exhibits:
 - Work on primate outdoor exhibits for keeper safety.
 - Work on outdoor carnivore exhibit for keeper safety.
- Events:
 - World Rhino Day on September 24th.
 - Promotional events on Channel 12, taking our education animals to the news on September 17th.

Conferences:

 Amy Petersen, attended AAZK conference and received a certificate in Carnivore Caretaking at the Memphis Zoo.

Education

• Educational Programs

- o Free on-site programming
 - 11 Creature Features
 - Reaching 175 people
 - 20 Wildlife Theatres
 - Reaching 339 People
- Onsite Programs 2
 - Reached 33 People
- o Offsite Programs 4
 - Reached 650 people
 - Three were free community engagement opportunities:
 - Animal Booth and Programs at Union Grove's Super Saturday
 - Mascot at the Racine Race Against Substance Abuse
 - Armadillo Outreach and Education at Texas Roadhouse
- Birthday Parties 8
 - Reached 235 people
- Slumber Safari 1
 - Reached 20 people
 - Won in 2015 Zoo Debut auction
- Field Trips 2
 - Reached an additional 50 people

Wildlife Explorers

- Wildlife Explorers launched this month, first evaluations already coming in incredibly positive!
 - Conducted nine classes
 - Reached 196 students
- Made some small changes to program's written materials to better suit average reading level of students

• 9/3 Zoorific Saturday – Healthy People, Healthy Animals, Healthy Planet

- Supplies for activities were funded by Junior League of Racine Grant
- o Reached 1154 participants
- Activities included mini trash pickup, trail mix snacktivity, clean water demonstrations, flower planting

9/24 World Rhino Day

Worked with Animal Care and PR/Marketing to revamp brochures

Reached 400 participants

Activities included rhino horn and skull biofacts, mini marshmallow rhino snacktivity, Ring around the Rhino ring toss, bracelet making, face painting and prehensile lip simulation game

Other Events

- o Animal Ambassadors brought to:
 - 9/24 Party on the Pavement
- Assisted in 9/10 Zoo Debut
- Assisted in 9/17 Brew Fest
- Adopt-A-Beach clean-up on 9/24

Vounteens

- Sent out email to introduced Volunteens and parents to new staff, schedule for September shifts
- Reorganized Volunteen Sign In/Out sheets so that each individual Volunteen had own sheet to write down hours in binder housed in gift shop
- o Planning on having proper Volunteen orientation and get together after Zoo Debut

ANDIS High School Internship Program

Accepting applications – emailed all area high school science teachers

Other News

- o 9/8 Julia attended Green & Healthy Schools Provider Network Meeting on 9/8
- o 9/14 Aszya attended RUSD career day "SEE Your Future Expo" Orientation
- Partnering with UW-Parkside on an animal use database project

Upcoming Education Activities

- Participating in Rotary Career Discovery Solutions program with McKinley Middle School late October/early November
- Participating in the National Association for Interpretation Zoo and Wildlife Parks Association InterpNET conference on 10/12
- Teacher Appreciation Night 10/13
- Participating in the RUSD SEE Your Future Expo on 10/4
- Launching adult volunteer program in January

Facilities

- Continued fixing ropes in walkabout creek
- Mawi started boiler and heater work in LOG
- Had stairs installed in lion yard
- Cost of Wisconsin started shotcrete work in lions and primate yards
- Started work on new fennec fox exhibit, which includes green glass install of 7 glass panels, and us installing posts and stockade fence
- Set up and tear down for specifically zoo debut, brewfest and 3 weddings, and numerous other special events, picnics and birthday parties
- Had light installed in zoo choo
- Had 4 outlets installed in rotary west pavilion
- Had power pedestal installed at Augusta gate for summer camp
- Preventative maintenance
- Whatever maintenance requests we received
- Took out sand filter in penguin building ,replaced with recirculating pump
- Grass cutting and weed whipping zoo ground and general maintenance of zoo grounds
- Had outlets installed in necropsy room, mouse room, and new cricket breeding room

Admissions, Gift Shop, Grill, Chumba, Train (Operations)

- Train is out of service for the season due to mechanical failure
- More product in store to sell for the rest of the season
- Updated the Special Events boards and Frames in the Zoo

September Events:

• Friday, September 2 – Callaby/Gaylord Wedding Reception

Attendance: 80 guestsLocation: PavilionTime: 5-11pm

o **Event Overview**: Wedding Reception

• Saturday, September 3 – Zoorific Saturday: Healthy People, Healthy Animals, Healthy Planet

Attendance: 906Location: Entire zooTime: 9am-6pm

Event Overview: Value added day

• Saturday, September 3 – Jakulske/Mendez Wedding and Reception

Attendance: 222Location: PavilionTime: 4pm-1am

o **Event Overview:** Wedding & Reception

Sunday, September 4 – Jacoby/McGaughey Wedding

Attendance: 300Location: PavilionTime: 2pm-12am

o **Event Overview:** Wedding Reception

Saturday, September 10 – Union Grove Super Saturday

Attendance: UnknownLocation: Union GroveTime: 8:30am-3pm

o **Event Overview:** Community event

• Saturday, September 10 – Mascot Race

o **Attendance:** Unknown

o Location: Pershing Park, Focus on Community event

o **Time:** 5:30pm-7pm

o **Event Overview:** Community event

• Saturday, September 10 – **Zoo Debut**

Attendance: 313Location: PavilionTime: 5:30pm-12am

o Event Overview: Zoo Fundraiser

• Saturday, September 17 – Great Lakes Brew Fest

Attendance: 4500Location: Entire ZooTime: 2-6:30pm

o **Event Overview:** Beer tasting event

Saturday, September 24 – Party on the Pavement

Attendance: UnknownLocation: Downtown Racine

o **Time:** 12-7pm

o **Event Overview:** Partnered with Uncorkt and had an info table set up. We had zoo pillowcases

for the kids to color and other crafts.

Networking/Professional Development Events:

• Monday, September 12

o Northside Business Association

• Tuesday, September 20

o Downtown Racine Corp

Coming up at the Zoo:

- World Wine Wednesday—October 19, 6-8 pm
- Boo at the Zoo—October 29, 9am-4:30pm
- Roaring Nights—October 29, 7-10 pm
- Roar and Pour—November 2, 6-8 pm
- Zoovie, Ice Age Collision Course—November 4, 7-9pm
- World Wine Wednesday—November 16, 6-8 pm
- Merry Zoo-mas—December 3, 10-11:30 am
- Roar and Pour—December 7, 6-8 pm
- World Wine Wednesday—December 21, 6-8 pm
- Roaring Nights—January 14, 7-10 pm