Racine Zoological Society Report Park and Recreation Board Meeting March 2018 (reporting on February 2018)

Executive Director

- Submitted several grants and sponsorship packages for Animal Crackers and education programming
- Evaluating all current vendors
- Completed organization audit
- Meetings started on strategic planning

Membership

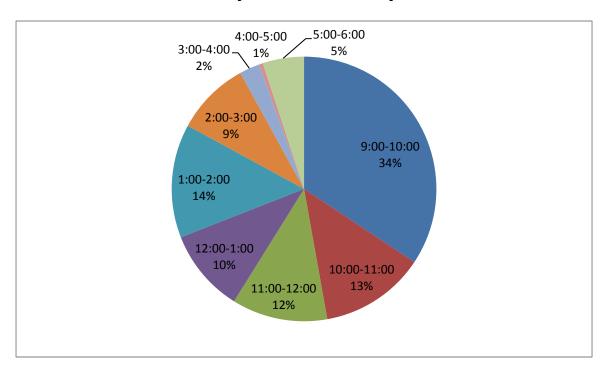
• Total memberships households = 2,099

Attendance for February 2018

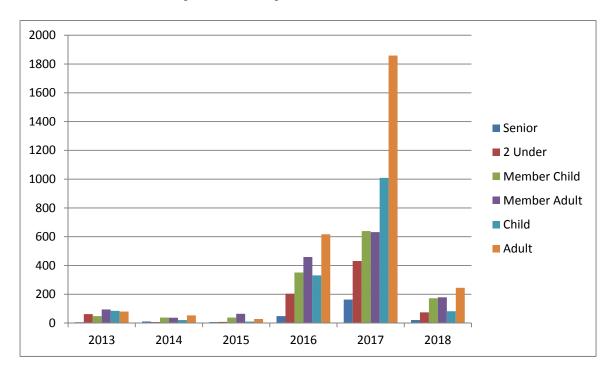
	February 2017	February 2018	Variance	Percent change
Adults	1859	245	-1614	-87%
Children	1009	82	-927	-92%
Member Adults	163	21	-142	-87%
Member				
Children	632	179	-453	-72%
Child 2 and				
under	639	172	-467	-73%
Seniors	431	74	-357	-83%
Military	60	8	-52	-87%
Education	272	348	76	28%
Events	60	60	0	0%
Total	5125	1189	-3936	-77%

^{*}We were in the Teens most of this month. Last year we were in the 30's and 40's.

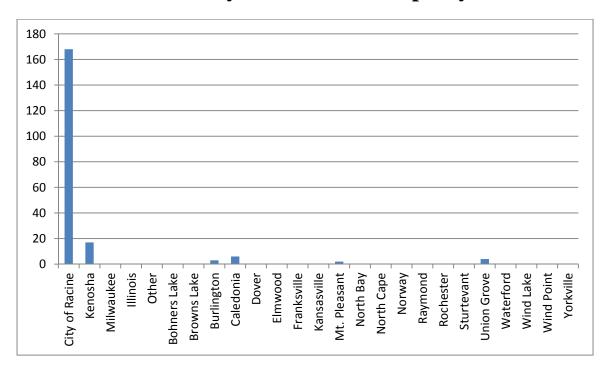
February Attendance By Hour



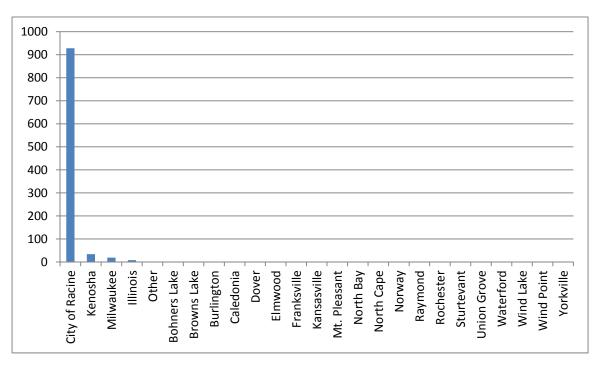
February Monthly Attendance 2013-2018



February Member Municipality



February Non-Member Municipality



Admissions, Gift Shop, Grill, Chumba, Train (Operations)

- Ordered and received new product
- Reorganized and Painted Chumba
- Contacted Vendors for New items
- Conducted Fire and Personal Safety Drill

Animal Care

- Animals:
 - o Introduced new bat from disco to education bats
 - Llama & alpaca moved to mountain due to flooding temporarily
- Vet exams:
 - o Fossa, Tiger, rabbits, and Guam rail exams; penguin gland rechecks weekly, male zebra recheck
- Deaths:
 - o 1 western tufted deer (necropsy test results pending)
- Animal moves:
 - Myrtle to gift shop, screech owl back to outside exhibit, Salamander to discovery center,
 Blandings turtle to quarantine room, Red tailed boa to education, bunnies out of quarantine into education holding
- Staff
 - Some staff participated in 3 Frogwatch USA meetings on and off property (one keeper is Frogwatch co-coordinator with the Conservation Education Manager)
 - o Trained the promoted keeper (Jason) on giraffe routine
- Miscellaneous
 - o Ground hog day Facebook Live video, on at least 1 news station
 - Held interviews and put a job offer out to a candidate to fill the part time CK position
 - o Held interviews for 4 seasonal positions, still in progress
 - Had a couple behind the scenes tours
 - o 2 drills: fire on primates, staff injury on cats
 - Drew up plans w/director & facilities manager for new members window exhibit (to be constructed by member's night)

Education

Educational Programs

- Onsite Programs 4
 - Reached 40 people
- o Preschool Programs 6
 - Reached 64 people
- o Offsite Programs 8
 - Reached 668 people
- Wildlife Explorers 12
 - Reached 246 people
- o Totals: Reached 1,018 people

Upcoming Educational Programs

- Summer Camp Current Fill Rates:
 - 3/4 7/120 spots 5.9%
 - K/1 8/180 spots 4.4%
 - 2/3 11/180 spots 6.1%
 - 4/5 6/180 spots 3.3%
 - 6/7 0/120 spots 0%

Events

- Feb 5 FrogWatch USA Training at the Racine Zoo
- o Feb 7 Partnered with Kenosha Public Museum for Preschool Program
- o Feb 8 Guest Lecture at UW-Parkside
- o Feb 10 Animal Ambassador and Presentation at Animal Amore
- o Feb 11 FrogWatch USA Training at the University of Wisconsin-Madison
- o Feb 15 Attended Greater Racine Environmental Education Network Meeting
- Feb 17 Participated in Oak Creek Winter Festival with booth and guided nature walks
- o Feb 18 Hosted the Racine Sunshine Club volunteers
- o Feb 19 and Feb 20 Guest Lectures at Carroll College
- o Feb 20 FrogWatch USA Training at Schlitz Audubon Nature Center

Grants

- o Submitted Grant to Big Lots Foundation
- o Submitted Grant to Rotary Club with Executive Director
- Submitted Letter of Intent to ANDIS Foundation Asked for full proposal
- o Submitted Letter of Intent to Racine Community Foundation
- Submitting Grant to Kenosha Community Foundation
- Submitting Grant to Brewer's Foundation

Volunteers

- Moved volunteens to online scheduling system
- o Recruiting for Eggstravaganza

Upcoming

- o Speaking at Milwaukee Lutheran Teacher's Conference March 2018
- o Racine Nature Club launching March 2018
- o Currently hiring and onboarding part time staff, camp counselors, and spring and summer interns

Comparison to February 2017- programs and participants

Participants	2017	2018	Variance
On Site	0	6	+100.0%
Off Site	188	638	+239.4%
BTS	2	4	+100.0%
Birthday Party	0	90	+100.0%
Preschool	-	64	-

Programs	2017	2018	Variance	
On Site	0	1	+100.0%	
Off Site	4	7	+75.0%	
BTS	1	2	+100.0%	
Birthday Party	0	1	+100.0%	
Preschool	-	6	-	

Facilities:

- Started demolition of old member window in discovery center
- Removed snow and salted as needed
- Daily janitorial routine
- Monthly preventative maintenance
- Replaced motor on boiler 1 in basement of main building
- Replaced 2 faucets in restrooms at main entrance
- Work orders (e.g. put in new hardened bolt on zebra door crank, put in pulled out anchor for kianga enrichment, etc.....)
- Set up and tear down special events
- Got quotes from 6 different waste disposal companies for comparison pricing
- Painted foyer, stairwell, and basement in main building
- Replaced broken 4 " pvc pipe and trap under lion exhibit
- Installed new tires on 2 yamaha golf carts

Resource Development

- Submitted grant reports
- Submitted grants for operating support of the Zoo

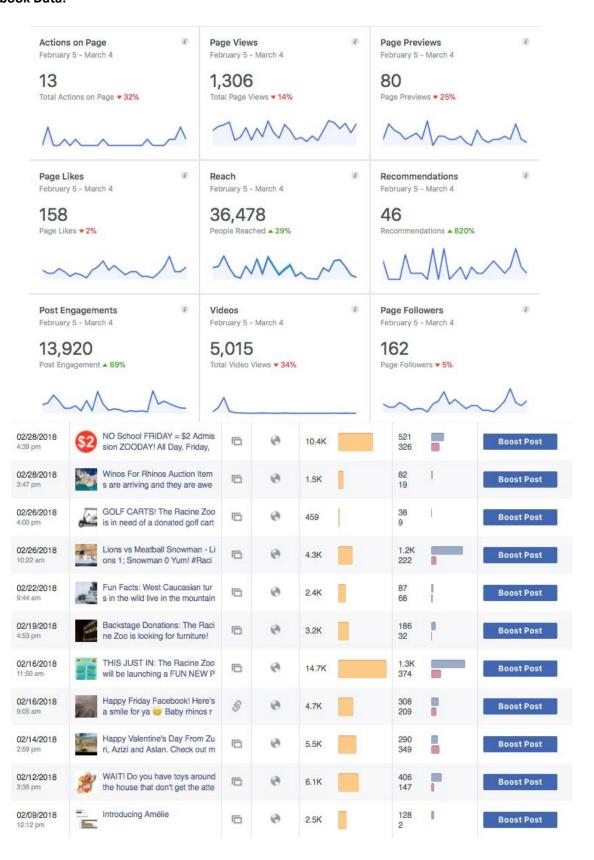
Public Relations/Social Media

- E-blast: Zoo News Feb. 9th: Here's what's new! Feb. 23: Swing into Spring
- Active Instagram Posts, Facebook Postings and Photo uploads, Tweets
- Press Release: Groundhog Day-Skunk, Racine Nature Club, Summer Camp Registration
- Media Relations: Racine & Me, CH 12, Wisconsin Patch, Fox 6, Journal Times
- New partnership with 'Racine County Eye' for 2018/promotions
- Updated website homepage articles, sliders, several event pages, built new pages and product pages for events
- Created Ad: Wind Point Mag, Belle City Mag, Bargain Hunter, Lake Geneva
- Social Media Posts: Facebook, Twitter, Instagram

Miscellaneous Marketing/PR activities

- Created event posters, tickets, flyer's Eggstravaganza, Winos for Rhinos, Racine Nature Club, Preschool, Zoorific Saturday, Zoo membership, ADOPT
- Winos for Rhinos Auction Page Built/ LIVE
- Animal Crackers Web pages Updating as information comes in
- Logo Design Wine, Stein & Dine: Completed
- Attended Operations/Leadership Meetings, Marketing/Events Meeting
- Zoo Debut Committee Meeting
- Posted events on free advertising event sites: Journal Times, Kenosha News, Eventbrite, FB, The Juice, WhoFish, Carpe Diem Milwaukee

Racine Zoo-Digital Metrics February 2018 Facebook Data:

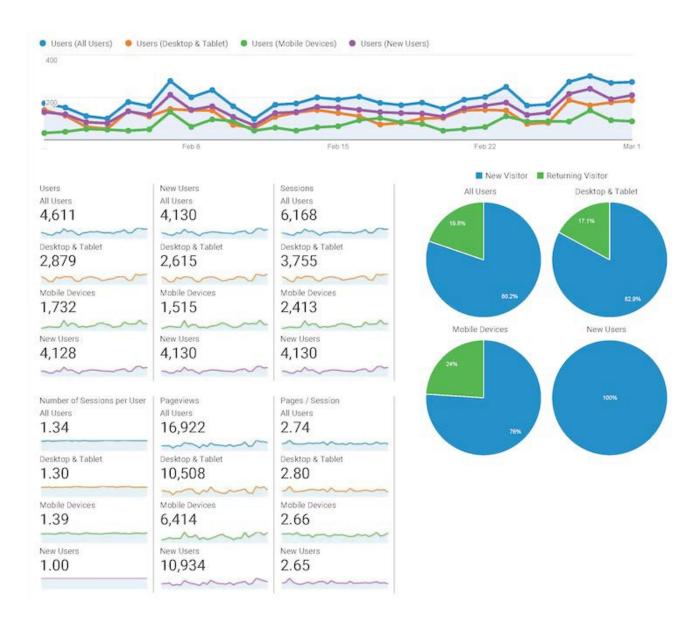


Twitter:

28 day summary with change over previous period



Google Analytics:



Social Media	Month	Variance vs Previous
Facebook page likes	89	18,404 vs 18,315
Twitter followers	2,536 vs 2,514	6,986 impressions
Twitter profile views	301	6.4% (up)
Instagram followers	655 vs 591	96 posts

E Newsletters / Emails	Month	Lifetime
Database Members	3,845	NA
Blast: 02/09/18 01/23/18	1) 24.0 % Open Rate - 1,084 2) 21.6% Open Rate - 974	NA

Meltwater Media Mentions:

Date	Headline	Publication	Country	Reach	Sentiment	Key Phrases	Search Name 2	8, 2018	0.37
28-Feb-2018	Villages of Mount Pleasant, Caledoni	WisPolitics.com	United States	3,397	Neutral	Mount Pleasant, Racine Co	Racine Zoo		
25-Feb-2018	How can you help? Wish list from loc	The Journal Times Online	United States	77,189	Neutral	nonprofit organization, Gift of	Racine Zoo		
21-Feb-2018	Racine zoo launches free nature play	The Journal Times Online	United States	77,189	Positive	Racine Zoo, Racine Nature	Racine Zoo		
21-Feb-2018	What's Going On	The Journal Times Online	United States	77,189	Neutral	children ages, Union Grove	Racine Zoo		
18-Feb-2018	How can you help? Wish list from loc	The Journal Times Online	United States	77,189	Neutral	nonprofit organization, Gift	Racine Zoo		
16-Feb-2018	Racine Zoo Launches Free Nature Pl	Wisconsin Patch.com	United States	12,107	Neutral	Racine Nature Club, Racine	Racine Zoo		
15-Feb-2018	For the Kids: Family Fun Night, library	Kenosha News	United States	28,504	Neutral	Family Fun Night, Children's	Racine Zoo		
13-Feb-2018	Racine Zoo helping to save wild tiger	The Journal Times Online	United States	77,189	Positive	Prusten Project,tigers,Raci	Racine Zoo		
13-Feb-2018	Racine Zoo summer camp registratio	The Journal Times Online	United States	77,189	Neutral	Racine Zoo summer camp	Racine Zoo		
11-Feb-2018	How can you help? Wish list from loc	The Journal Times Online	United States	77,189	Neutral	nonprofit organization, Gift of	Racine Zoo		
8-Feb-2018	Try those ice skates this weekend	Racine County Eye	United States	6,276	Neutral	ice skates,lce",free ice,Rac	Racine Zoo		
8-Feb-2018	Mount Pleasant-Sturtevant, WI Patch	Wisconsin Patch.com	United States	11,533	Neutral	Mount Pleasant, Local New	Racine Zoo		
8-Feb-2018	GET OUT: We've got your guide to V	Kenosha News	United States	29,309	Neutral	Valentine's,Feb. 10,downto	Racine Zoo		
8-Feb-2018	Valentine's events 2018	Kenosha News	United States	29,309	Positive	Feb. 10,downtown,dinner,p	Racine Zoo		
7-Feb-2018	Racine Zoo Summer Camp registration	Fox6now.com	United States	533,271	Positive	Racine Zoo,children ages,r	Racine Zoo		
7-Feb-2018	Racine Zoo Summer Camp Now Ope	Wisconsin Patch.com	United States	11,533	Positive	Racine Zoo, Aszya Summe	Racine Zoo		
7-Feb-2018	Racine Zoo asking for help to name r	CBS 58 News	United States	40,476	Neutral	CBS 58,Racine Zoo,new ba	Racine Zoo		
6-Feb-2018	Animal Amore At Racine Zoo This We	Wisconsin Patch.com	United States	11,533	Neutral	open bar,Racine Zoo,wild r	Racine Zoo		
4-Feb-2018	How can you help? Wish list from loc	The Journal Times Online	United States	67,019	Neutral	nonprofit organization, Gift	Racine Zoo		
2-Feb-2018	Skunk and polar bear predict six more	CBS 58 News	United States	40,476	Negative	CBS 58,polar bear,winter,P	Racine Zoo		
2-Feb-2018	Oak Creek Winter Festival To Be Hel	Wisconsin Patch.com	United States	11,533	Neutral	Drexel Town Square,Oak C	Racine Zoo		
2-Feb-2018	Racine Zoo's skunk predicts: six more	The Journal Times Online	United States	67,019	Neutral	winter forecast,Racine Zoo	Racine Zoo		
1-Feb-2018	Skunk day? Racine Zoo groundhog re	Madison.com	United States	648,325	Neutral	Racine Zoo,early spring,ev	Racine Zoo		
1-Feb-2018	Skunk day? Zoo groundhog replaced	The Journal Times Online	United States	67,019	Neutral	early spring,Racine Zoo,ev	Racine Zoo		
1-Feb-2018	Minnie the skunk will be the star on G	Fox6now.com	United States	533,271	Neutral	star, Groundhog Day predic	Racine Zoo		1.0
1-Feb-2018	Sign Up for the RaScene Daily News	Racine County Eye	United States	6,276	Neutral	prizes,pack family tickets,R	Racine Zoo		
1-Feb-2018	Groundhog Day 2018: Livestream Vid	Wisconsin Patch.com	United States	11,533	Neutral	Racine Zoo broadcasts,Liv	Racine Zoo		
1-Feb-2018	Skunk to stand in for groundhog at Ra	Racine County Eye	United States	6,276	Neutral	Racine Zoo, Photo Credit, H	Racine Zoo		

Special Events

February Events:
Saturday, February 10: Animal Amore

Location: Main Building

Time: 6pm-9pm

Event Overview: Valentine's Day celebration with plated dinner and animal courtship presentation.

Attendance: 60 SOLD OUT





Accomplished Goals:

• Turned Chumba into a Beverage Oasis (bar)

Before:



After:



2018 Event Schedule

Event	Date	Time
Saturday, March 3	Winos for Rhinos	6pm-9pm
Wed-Sun, March 14-18	Chicago Flower and Garden Show	10am-8pm
Saturday, March 31	Eggstravaganza	9am-4:30pm
Thursday, April 5	Baby Shower	4:30pm-6:30pm
Saturday, April 21	Zoorific Saturday: Earth Day March	9am-4:30pm
	of Dimes: March 4 Babies	9am-12pm
Saturday, May 12	Wild 5K Walk/Run	7am-9am
	Zoorific Saturday: Children's Mental Health Day	9am-6pm
Sunday, May 13	Mother's Day Brunch	11am-12:30pm
Saturday, May 19	Armed Forces Day: Free Admission w/ Military ID	9am-6pm
	Zoorific Saturday: Bird Day	9am-6pm
Sunday, May 20	Dyisha Smith College Graduation Party	1pm-3pm
Thursday, May 24	Member Appreciation Night	6pm-9pm
Monday, May 28	Yule's 52 nd Birthday	All Day
Saturday, June 2	Johnson Keland Picnic	12pm-2pm
Thursday, June 7	American Red Cross Volunteer Party	5pm-8pm
Saturday, June 9	Tea with Turs	11am-12:30pm
Wednesday, June 13	World Wine Wednesday (Outside Main Building: Animal	6pm-8pm
	Ambassadors)	
Saturday, June 16	Lighthouse Run	7am-10am
	Zoorific Saturday: Giraffe Day	9am-6pm
Sunday, June 17	Father's Day Putt-Putt Golf	11am-2pm
Friday, June 22	WIIL ROCK 5:01 Club	5:01pm-7pm
Saturday, June 23	Zoorific Saturday: Healthy People, Animals & Planet	9am-6pm
Wednesday, June 27	Roar & Pour (Discovery Center: Bats & Pythons)	6pm-8pm
Saturday, June 30	Wine, Stein & Dine	6pm-9pm
Sunday, July 1	Kenosha 4 th Parade	TBD
Wednesday, July 4	Racine 4 th Parade	TBD
Sunday, July 8	Racine Concert Band	6pm-9pm
Wednesday, July 11	Animal Crackers: Milwaukee Jazz Orchestra	5:30pm-9:30pm
Saturday, July 14	Animals & Artisans	9am-6pm
Sunday, July 15	Racine Concert Band	6pm-9pm
Mon-Sat, July 16-21	Zookeeper Week	All Week
Wednesday, July 18	World Wine Wednesday (Walkabout Creek: Aviary)	6pm-8pm
Thursday, July 19	Cigar Dinner	5pm-10pm
Saturday, July 21	Zoorific Saturday: Zookeeper Day	9am-6pm
,, ,	Marini Manufacturing Picnic	TBD
Sunday, July 22	Racine Concert Band	6pm-9pm
Wednesday, July 25	Animal Crackers: All-Star Groves	5:30pm-9:30pm

Wednesday, August 1Roar & Pour (Turs: Animal Ambassadors)6pm-8pmSaturday, August 4Twin Disc PicnicTBDSunday, August 5Racine Concert Band5:30pm-8:30pmWednesday, August 8Animal Crackers: Karrin Allyson5:30pm-9:30pmSaturday, August 11Zoorific Saturday: Orangutan Day Chad lanson Wedding Ceremony Angie Baus Wedding Reception4pm-11pmSunday, August 12Racine Concert Band5:30pm-8:30pmWednesday, August 15World Wine Wednesday (Bears)6pm-8pmSaturday, August 18Zoorific Saturday: Reptile & Amphibian Day9am-6pmSunday, August 19Car, Truck and Bike Show8am-4pmWednesday, August 22Animal Crackers: Eric Darius & Gerald Veasley5:30pm-9:30pmSaturday, August 25Whiskers & Whiskey6pm-9pmSunday, August 26O&H Bakery Company PicnicTBDSaturday, September 8Zoo Debut: Beastly Ball5pm-11pmSaturday, September 15Great Lakes Brew Fest/Longnecks w/ Longnecks1pm-6:30pmWednesday, September 19World Roar Wine Pour Wednesday (LOG)6pm-8pmSaturday, October 6Racine Zoo & American Cancer Society: Glow 5K Walk/Run5pm-9pmSaturday, October 7Roo at the Zoo9am-4:30pmSaturday, November 10Racine Holiday Parade5:30pm-8pmSunday, November 11Merry ZooMas Brunch with Santa – Session 1 Brunch with Santa – Session 2 Hunch with Santa – Session 27pm-8pm	Saturday, July 28	South Milwaukee Parade Zoorific	11am
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Monday, November 26 Annual Member Meeting 7pm-8pm			·
	Saturday, November 17	•	
Friday, November 30 Burlington Holiday Parade 5:30pm-9pm	Monday, November 26	<u>-</u>	
	Friday, November 30	Burlington Holiday Parade	5:30pm-9pm