Racine Zoological Society Park and Recreation Board Meeting March 2019 (reporting on February 2019)

Executive Director

- Submitted several grants and sponsorship packages
- Evaluating all current vendors
- Strategic planning
- TV appearances
- Investigating a new festival with an outside vendor for fall

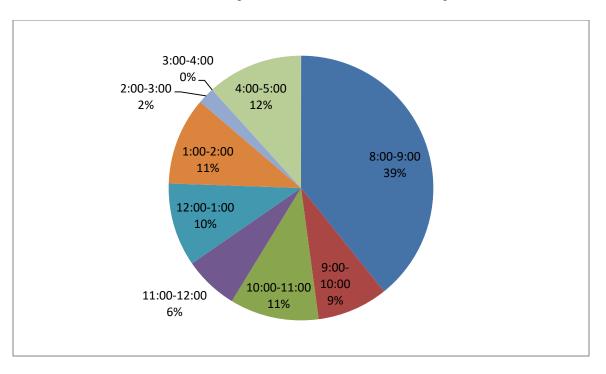
Membership

• Total memberships households = 2,052

Attendance for February 2019

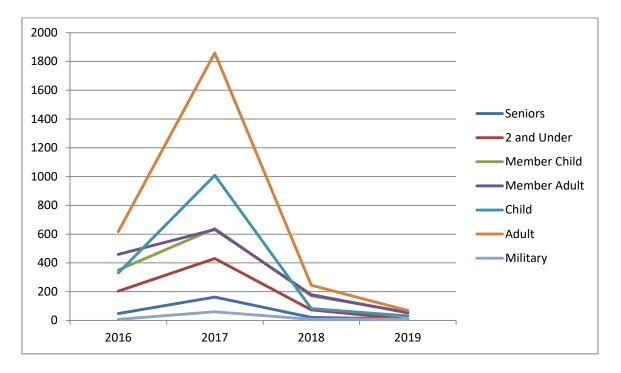
	February 2018	2019	Variance	Percent change
Adults	245	69	-176	-72
Children	82	31	-51	-62
Member Adults	179	52	-127	-71
Member				
Children	172	57	-115	-67
Child 2 and				
under	74	8	-66	-89
Seniors	21	10	-11	-52
Military	8	9	1	12.5
Education	348	263	-64	-24
Events	60	69	9	15
Total	1189	589	600	-50

** the weather was terrible in February, cold, rain, snow......



February 2019 Attendance By Hour

February Monthly Attendance 2016-2019



February Member Municipality

53405	38
53404	46
53402	25

February Non-Member Municipality

53144	4
53140	20
53142	30
53405	106
53404	139
53402	181
53108	16
Illinois	7
Other	9

Admissions, Gift Shop, Grill, Watering Hole, Train (Operations)

- Contacted Vendors for New items
- Designed and Received Notecards and Napkins to sell
- Received Product that Beth ordered in Florida

Animal Care

- Animal info/moves:
 - o Armadillo cleared quarantine, started planning for program training
 - Continuation of groundhog training for programs
 - Budgies cleared quarantine, added to aviary group
 - African penguin chick: started weaning chick onto taking fish from keepers. Going well. Gender results came back; gender reveal facebook post planned for March 11.
 - $\circ \quad \text{Working on Bald eagle permits}$
 - $\circ~$ Plants added to the Discovery Center aquarium thanks to Sea Solutions; new fish doing well
- Vet exams:
 - Skins, male lion, began a new medicine trial (urine acidifier)
- Deaths:
 - o N/A
- Staff
 - Seasonal animal care interviews began
 - Summer interns hired
- Miscellaneous
 - o Seattle Zoo meetings for empathy program
 - Keepers made a bunch of paintings for the next few events, Chicago flower show
 - Eco-cell campaign plans moving forward to launch
 - o Pest control assessment and plans for Discovery Center improvements
 - o AZA Frogwatch started-Animal care & education leading
 - o Multiple behind the scenes tours
 - Racine & Me taping, and other TV station media
 - Groundhog's Day facebook live post with Sunny the groundhog and zookeeper Paul
 - Planning summer changes to exhibit spaces and prepping for member appreciation night

Education

- Educational Programs
 - o Birthdays 5
 - Reached 130 people
 - Offsite Programs 13
 - Reached 2,432 people
 - Onsite Programs 2
 - Reached 40 people
 - Wildlife Explorers 10
 - Reached 174 people
 - Preschool 6
 - Reached 98
 - Behind the Scenes 3
 - Reached 13
 - Totals: Reached 2,887 people

• Events

0

- February 2 Participated in Fire and Ice Festival
- February 7 Hosted Woodland Park Zoo staff as part of Empathy Learning Network
- February 9-10 Participated in Milwaukee Kid's Expo
- February 9 Participated in and spoke at Animal Amore Fundraiser
- February 11 Hosted FrogWatch USA class
- February 20 Appeared on CBS 58's Racine and Me and Tellumundo
- February 21 Guest Lecture at UW-Parkside
- February 23 Staff attended Wild Things conference
- February 23 Appeared on FOX 6 News
- February 23-24 Guest lectures at Carroll College

• Grants and Proposals

- Writing Grant for Senior Programming
- o Beginning to Write Grant for full Americorps funding
- \circ $\;$ Submitted application to Network for Good grant fund

<u>Upcoming</u>

- Relaunch of Scout Programs (March)
- o Relaunch of behind the scenes programs
- New programming for children with special needs and children age 6-8

Comparison to February 2018 - programs and participants

Participants	2018	2019	Variance
On Site	6	40	+566.7%
Off Site	638	2,434	+281.5%
BTS	4	13	+225.0%
Birthday Party	90	130	+44.4%
Preschool	64	98	+53.1%

Programs	2018	2019	Variance	
On Site	1	2	+100.0%	
Off Site	7	13	+85.7%	
BTS	2	3	+50.0%	
Birthday Party	1	5	+400.0%	
Preschool	6	6	+0.0%	

Facilities

- Snow and ice removal
- Daily janitorial
- Event set up and tear down
- Preventative maintenance
- Work orders
- Getting new quote for admission window replacement
- Redid shelving in facilities
- Started clearing out trailer to get ready to build shelves for special events
- Modified ed animal holding units to accommodate armadillo
- Received preliminary drawings from bukacek construction for eagle exhibit
- Made modifications to tamarin exhibit and small howdy cage for baby tamarin
- Accepted bid for new a/c in jungle grill
- Gave Gary Maier from metal world dimensions for new donated ramp and platform for LOG dumpster

Resource Development

- Submitted grant reports
- Submitted grants for operating support of the Zoo



STAFF ACTIVITY REPORT

KRISTEN HUMPHREY | MARKETING | I

FEBRUARY 2019



DATE	EMAIL NAME	OPENS	CLICKS
2/4	Wine, Stein, & Dine Vendors	1,125	28
2/8	Racine Zoo E-News - February 8, 2019	925	72
2/10	Amazon Smile - Valentine's Day	1,035	14
2/12	Wildlife Matters February 2019	747	106
2/22	Racine Zoo E-News - February 22, 2019	902	74
2/25	Wine, Stein, & Dine Vendor Reminder	1,119	15

ENTIRE ZOO DATABASE

Subscribers	Open Rate	Click Rate
6,043	18.5 %	1.4%

MEMBERS

Subscribers	Open Rate	Click Rate
3,744	25.5 %	2.3%



Updated articles, sliders, and event pages/product pages. Built new event product pages. Set up and maintained special event ticket sales.



- Belle City Magazine
- Bargain HunterLake Geneva News
- Professional Sports Publications
- Union Grove Village Voice Newsletter

MISCELLANEOUS PROJECTS

- Updated and created event posters and flyers for 2019
- Updated flyers/posters around the Zoo campus
- Updated the Wildlife Matters monthly issue
- Changed business hours on various websites
- Set up Animal Crackers Single Ticket sale on website and posted on social media
- Set up Summer Camp discount on website, created sale flyers, and posted on social media
- Designed glassware for World Wine Wednesday and Rour & Pour events
- Set up and started Kung Fu Panda AZA campaign



Featured:

Professional Sports Publications

Kenosha News

• Union Grove Village Voice Newsletter



FACEBOOK

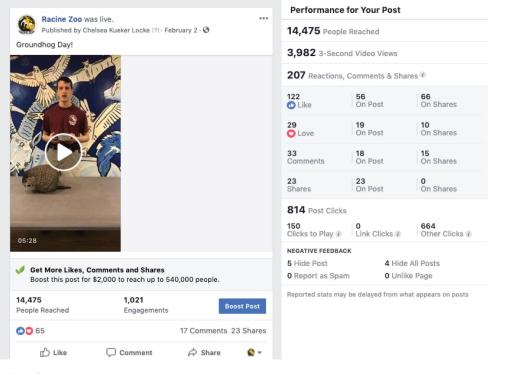
TOTAL LIKES: 19,899 (+104 FROM JANUARY)

Promotional posts and animal posts.

	Reach	n: Organi	ic / Paid 🖉	Post	t Clicks 📕 Re	eactions,	Comments 8	k Shares (
Published	Post	Туре	Targeting	Reach	Ð	Engag	ement	Promote
02/28/2019 10:38 AM	LAST DAY of our Animal Crackers SINGLE TICKET SALE!		0	1.6K		14 12		
02/27/2019 9:44 AM	As a thank you to customers, enjoy sales and specials at	8	0	849	I.	15 17		
02/26/2019 9:22 AM	Africa's lion populations are in crisis. Over the last 50 years, the		0	2.2K		34 33		
02/25/2019 10:11 AM	Businesses and organizations – Don't forget to sign up to		0	2K		68 17	ľ	
02/20/2019 11:24 AM	Although rhino horn has been banned for 25 years as a		0	1.6K		15 15		
02/18/2019 6:26 PM	We love visiting HALO every month and spending time with the		0	3.2K		302 44	I	
02/18/2019 10:16 AM	We are looking for some egg- cellent businesses and		0	1.5K	I.	16 13		
02/16/2019 10:00 AM	Nick Colionne is flying up the charts with his 2018 release,		0	1.6K		11 13		
02/14/2019 11:00 AM	Share these valentines to show how wild you are about your	6	0	1.6K		110 39	l.	
02/13/2019 3:00 PM	Valentine's Day is tomorrow and it's the perfect day to snuggle with		0	2.1K		89 51	l.	
02/13/2019 9:25 AM	Daydreaming of some warmer weather? We are, too! Only 1	6	0	1.4K	I.	23 13		
02/12/2019 10:25 AM	A century of poaching and habitat destruction have decimated the		0	1.3K		6 8		
02/10/2019 11:00 AM	Will you be our Valentine? 💜 Shop at	6	0	782	I.	3 6		
02/09/2019 3:00 PM	A big thanks to the DeRango "The Pizza King" & Steakhouse		0	1.5K		22 14		
02/09/2019 10:57 AM	Come join us this weekend at the Milwaukee Kids Expo at State	6	0	2.4K		165 88		

02/06/2019 10:02 AM	Our Norco Aviary birds are staying nice and warm in their		0	1.7K	44 35	
02/05/2019 2:00 PM	Be informed and #BuyInformed. Help the Racine Zoo, WildAid,		0	1.4K	32 15	
02/05/2019 9:21 AM	Norton, Orson, and Elmer were excited to usher in the Year Of	6	0	2.5K	124 90	
02/04/2019 3:00 PM	There was actually something to celebrate during the Polar Vortax		0	зк	253 108	
02/04/2019 10:00 AM	Businesses/organizations: sign up to participate in Wine, Stein, &	6	0	2.4K	52 30	l.
02/02/2019 2:00 PM	Help make a difference for wild orangutans this Valentine's Day	6	0	5.7K	173 146	
02/02/2019 9:28 AM	The prediction is in and our groundhog, Sunny, did not see	6	0	8.2K	597 485	
02/02/2019 9:03 AM	Groundhog Day!		0	14.5K	814 207	

Staff Activity Report | Marketing | February 2019



Well-performing Facebook post

February Events:

- Saturday, February 9: Animal Amore
 - o Location: Vanishing Kingdom
 - o **Time:** 6-9pm
 - Event Overview: Animal Amore
 - Attendance: 70



Tasks completed:

- Relocated all alcohol from basement of grill and watering to hole to event cage if facilities garage.
- Created all centerpieces for the year. Labeled and organized all event totes.
- Contacting local bars and restaurants regarding special events this year to get them to register.
- Reserved all tents and rentals from General Rental.
- Reserved port-o-lets, atm's, etc... for large zoo events for 2019.
- Preparing for Winos for Rhinos and Eggstravaganza.
- Consultations with companies for picnics.
- Consultations with Brides regarding weddings.

Coming up at the Zoo at a Glance:

- Saturday, March 2: Winos for Rhinos 6pm-9pm
- March 20-March 24: Chicago Flower Show
- Saturday, April 20: Eggstravaganza 9am-4:30pm
- Saturday, April 27: Zooriffic Saturday-Party for the planet 9am-4:30pm
- Saturday, May 11: Wild 5k Run/walk 7am-9am
- Saturday, May 11: Zooriffic Saturday International Kangaroo Care Awareness Day 9am-6pm
- Sunday, May 12: Mother's Day Brunch 11am-12:30pm
- Saturday, May 18: Zooriffic Saturday Endangered Species Day 9am-6pm
- Thursday, May 23: Member Appreciation Night 6pm-9pm
- Saturday, June 1: Zooriffic Saturday Bat Apppreciation Day 9am-6pm
- Saturday, June 1: Tea with Turs 11am- 12:30pm
- Wednesday, June 5: World Wine Wednesday 6pm-8pm

- Friday, June 7: Ryshkus/Gasparo Rehearsal TBD time
- Saturday, June 8: Ryshkus/Gasparo Wedding 9am-5pm
- Saturday, June 8: Bloody Mary Contest 10am-2pm
- Sunday, June 9: Paules Wedding 11am-1pm
- Friday, June 14: Wilcox Wedding TBD time
- Sunday, June 16: Father's Day Putt Putt Golf Tournament 11am-2pm
- Wednesday, June 19: Rour & Pour 6pm-9pm
- Saturday, June 22: Zooriffic Saturday world Giraffe Day 9am-6pm
- Saturday, June 22: Mandi & Paul Wedding TBD Time
- Sunday, June 23: Kenosha Kingfish Fundraising Game 1:05pm game
- Saturday, June 29: Wine, Stein & Dine 6pm-9pm
- Saturday, July 6: Christmas in July 9am-4:30pm
- Wednesday, July 10: Animal Crackers Concert—Chicago Tribute Anthology 5:30-9:30pm
- Saturday, July 13: Macphail Reception 12-4pm
- Sunday, July 14: CNH Company Picnic 11am-4pm
- Wednesday, July 17: World Wine Wednesday 6pm-8pm
- Thursday, July 18: Cigar Dinner 5pm-10pm
- Saturday, July 20: Zooriffic Saturday Zookeeper Day 9am-6pm
- Wednesday, July 24: Animal Crackers Concert—Lin Rountree 5:30pm-9:30pm
- Saturday, July 27: International Tiger Day 9am-6pm
- Wednesday, July 31: Roar & Pour 6pm-8pm
- Saturday, August 3: Somerset Club Dinner 6pm-10pm
- Wednesday, August 7: Animal Crackers Concert Jazmin Ghent 5:30pm-9:30pm
- Saturday, August 10: Zooriffic Saturday World Lion Day 9am-6pm
- Wednesday, August 14: World Wine Wednesday 6pm-8pm
- Saturday, August 17: Zooriffic Saturday Reptile & Amphibian Awareness Day 9am-6pm
- Sunday, August 18: 24th Annual Car, Truck & Bike Show 9am-4pm
- Wednesday, August 21: Animal Crackers Concert Nick Colionne 5:30-9:30pm
- Saturday, August 24: Whiskers and Whiskey 6pm-9pm
- Wednesday, August 28: Roar & Pour 6pm-8pm
- Saturday, September 7: **Zoo Debut** 5pm-11pm
- Saturday, September 14: Brewfest 1pm-6:30pm
- Wednesday, September 18: World Roar Wine Pour Wednesday 6pm-8pm
- Thursday, September 19: Harborfest 3pm-8pm
- Saturday, September 28: Schwingle/Kratz Wedding 12pm-8pm