FAIR HOUSING

City of Racine Fair Housing May 2019 Activity Report

*TOTAL # OF INTAKES: 0

*CALL-INS / WALK-INS: 27

ASSESSED / REFERRED: 46

Dept. of Ag. Trade & Cons. Prot.	8
Dept. of Regulation & Licensing	0
Environmental Health Department	8
Building Department	1
Clerk of Courts (Small Claims)	0
Housing Authority	1
Legal Action of Wisconsin	2
Tenant Resource Center	6
Misc.	20
AA/HRC Complaint Racine	0
HUD Discrimination Referral	1
HUD Nondiscrimination Referral	0
Discrimination ERD Referral	0
Investigated	1
Survey Test	0
Complaint Driven Test	0
Workforce Development Center	0

^{*}All call-ins / walk-ins in the section assessed and referred may be multiple referrals.

MEDIA INTERVIEW:

• None

PRESENTATION:

- Prevent the Summer Slide, Julian Thomas Elementary, Thursday, May 2, 2019. This was an event for families to keep them engaged before the summer months. Approximately 50 people stopped by the table.
- Unity in the Community Ecumenical Celebration, Sunday, May 5, 2019. This was a ecumenical worship service at Second Missionary Baptist Church. Approximately 50

^{*}Intakes are specifically related to filing complaints with HUD/ERD.

- people were in attendance, I was able to speak to the whole church about services of the Neighborhood Services Division.
- Ascension Medical Center, Medical Mission, Saturday, May 11, 2019. This was an event put on by Ascension Medical Center to provide free medical care to the community. Approximately 75 people stopped by the table.

Investigations Conducted:

• One, the complainant has a companion animal, which she did work with her property owner prior to getting the companion animal to make sure it was okay. After she got the companion animal, treatment for her was different, she was told to pay extra fees, had a large lease addendum, and had different terms than her neighbors. She drafted a letter to the property owner complying with all the new rules, but requesting the property owner stop asking for more information. The property owner kept persisting and making the complainant feel uncomfortable to the point of wanting her to leave. The tenant filed a HUD complaint and we are collaborating with the Metropolitan Milwaukee Fair Housing Council to help the tenant through the process.

FILED (Alleged) COMPLAINT (S) w/HUD or ERD:

• See above.

COMPLAINT UPDATE:

• Complainant is a caregiver of his disabled mother; they fell behind in rent and received a five-day notice. The complainant worked out a deal with the property manager to pay the back rent and remain in the unit. The property manager left the position and did not share the information with the new manager and the complainant received a 14-day notice since the previous five-day notice was within one year. The complaint was able to find the written agreement about paying back rent to get caught up and showed it to the new manager and was able to stay. The complainant had the agreement in writing based on the recommendation of staff.

COMPLAINTS RESOLVED/CLOSED:

None

Fair Housing Test Conducted:

None

SPECIAL NOTES:

Staff is looking for groups to speak with about Affirmatively Furthering Fair Housing. Please share potential contacts with staff.