# FAIR HOUSING

#### City of Racine Fair Housing August 2019 Activity Report

#### \*TOTAL # OF INTAKES: 1

#### \*CALL-INS / WALK-INS: 20

#### ASSESSED / REFERRED: 26

Dept. of Ag. Trade & Cons. Prot.	6
Environmental Health Department	1
Building Department	1
Racine Fire Department	0
Clerk of Courts (Small Claims)	0
Housing Authority	0
Legal Action of Wisconsin	1
Tenant Resource Center	6
ELCA Outreach Center	5
WI Bar Association	2
Neighborhood Watch/COP House	1
Housing Resources Inc.	1
HOPES Center	1
AA/HRC Complaint Racine	0
HUD Discrimination Referral	1
HUD Nondiscrimination Referral	0
Discrimination ERD Referral	0
Investigated	1
Survey Test	0
Complaint Driven Test	0
Workforce Development Center	0

\*All call-ins / walk-ins in the section assessed and referred may be multiple referrals.

\*Intakes are specifically related to filing complaints with HUD/ERD.

# **OUTSIDE RACINE:**

• 1 total calls; 1 from Mt. Pleasant

# MEDIA INTERVIEW:

• None

# **PRESENTATION/COMMUNITY EVENTS:**

- Attended Renters Round Table, Monday, August 5, 2019
- Attended VASH Voucher Discussion, Friday, August 23, 2019 A gathering of participants involved in working with homeless veterans and housing them.
- Attended VGR Homelessness and Housing Alliance Meeting, Wednesday, August 28, 2019 A meeting of VGR and the Homelessness and Housing Alliance to discuss effective methods to work together.

# **Investigations Conducted:**

• Complainant feel their neighbor is targeting them because they are Spanish Speaking. The neighbor has been calling the police about where they park, calling code enforcement, and threatening other action. Staff explained their fair housing rights, offered potential mediation services via Neighborhood Watch and services of the local COP House. The CP's felt they wanted to try mediation and the COP House first, then come back and discuss next steps.

#### FILED (Alleged) COMPLAINT (S) w/HUD or ERD:

• n/a

#### COMPLAINT UPDATE:

• A property owner called and stated her tenant wanted an emotional support animal, a cat. The property owner stated she had a no pet policy, but wanted to follow the law. Staff explained that ESA's are protected under the Fair Housing Act, but the tenant must show they have a disability, which requires an ESA. The property owner used this as a chance to create a policy for reasonable accommodations and modifications for tenants. The property owner called and stated that all tenants new and prospective are given a copy of the accommodation/modification policy and are invited to work through all situations with the property owner.

#### COMPLAINTS RESOLVED/CLOSED:

None

# Fair Housing Test Conducted:

None

#### **SPECIAL NOTES:**

Staff is looking for groups to speak with about Affirmatively Furthering Fair Housing. Please share potential contacts with staff.