

## **FAIR HOUSING**

### ***City of Racine Fair Housing May 2020 Activity Report***

\*TOTAL # OF INTAKES: 0  
\*CALL-INS / WALK-INS: 11  
ASSESSED / REFERRED: 16

Dept. of Ag. Trade & Cons. Prot.	0
Environmental Health Department	4
Building Department	4
Racine Fire Department	0
Clerk of Courts (Small Claims)	0
Housing Authority	0
Legal Action of Wisconsin	3
Tenant Resource Center	0
ELCA Outreach Center	0
WI Bar Association	1
Neighborhood Watch/COP House	0
Housing Resources Inc.	0
HOPES Center	0
St. Vincent De Paul	0
Salvation Army	0
Energy Assistance	0
Safer At Home/Executive Order 15	3
HALO	0
Affordable Housing Resources List	1
AA/HRC Complaint Racine	0
HUD <b>Discrimination</b> Referral	0
HUD <b>Nondiscrimination</b> Referral	0
Discrimination ERD Referral	0
Investigated	0
Survey Test	0
Complaint Driven Test	0
Workforce Development Center	0

\*All call-ins / walk-ins in the section assessed and referred may be multiple referrals.

\*Intakes are specifically related to filing complaints with HUD/ERD.

**OUTSIDE RACINE:**

- 1 call from outside Racine (Mt. Pleasant)

**MEDIA INTERVIEW:**

- None

**PRESENTATION/COMMUNITY EVENTS:**

- None

**Investigations Conducted:**

- Complainant is a single black female living in a senior subsidized building. CP feels management singles her out because she speaks her mind. Staff worked with the CP to draft a letter to upper level management about her concerns. Upper management immediately responded to her concerns, dropped the fines, and they are working on a new complaint system for tenants to avoid direct conflict with the manager and having to state complaints directly to the manager. The system also has a tracking program for maintenance requests. It is expected to be unveiled in the late summer.

**FILED (Alleged) COMPLAINT (S) w/HUD or ERD:**

- None.

**COMPLAINT UPDATE:**

Complainant was a single African American senior citizen who had to move due to a nonrenewal notice in January. She did not receive her security deposit back after requesting it via letter. Complainant filed with DATCP and received \$50 back, she refused and demanded a letter stating what the charges were. The CP receive no letter and decided to file a case in small claims. The case was delayed due to COVID 19, but the CP has a court date scheduled for June 20, 2020. CP stated after filing the property management offered her a \$200 settlement to drop the case. She refused and is pursuing her case.

**COMPLAINTS RESOLVED/CLOSED:**

None

**Fair Housing Test Conducted:**

None

**SPECIAL NOTES:**

Staff is looking for groups to speak with about Affirmatively Furthering Fair Housing. Please share potential contacts with staff.