Racine Zoological Society Park and Recreation Board Meeting reporting on June 2021

Executive Director

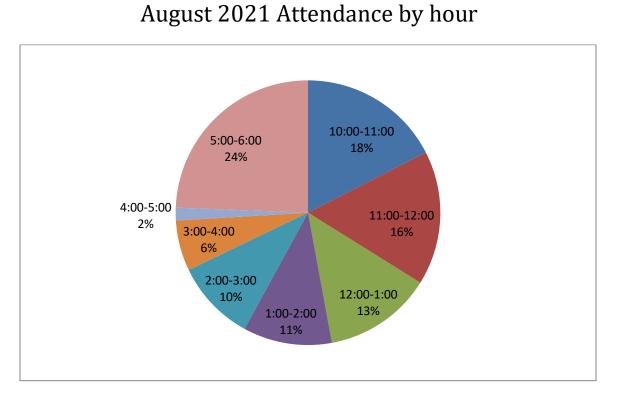
- Very busy with increased guests coming through the gate
- Submitted several grants and sponsorship packages for the upcoming year
- Creating solutions to additional fundraising efforts
- TV appearances
- Strategic Planning

Membership

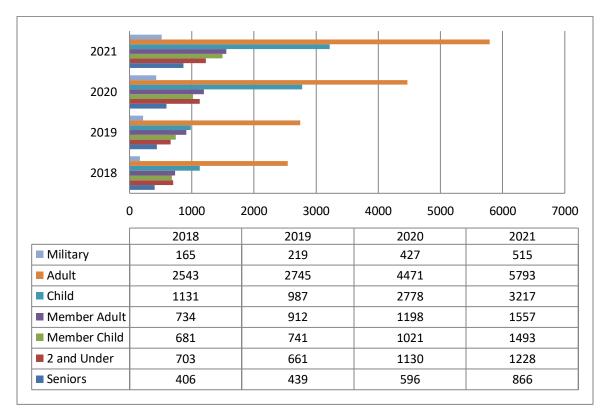
• Total memberships households = 2,782

Attendance for August 2021

	August 2020	August 2021	Variance	Percent change
Adults	4586	5793	1207	26%
Children	2869	3217	348	12%
Member Adults	1145	1557	412	36%
Member				
Children	1064	1493	429	40%
Child 2 and				
under	1174	1228	54	5%
Seniors	621	866	245	39%
Military	450	515	65	14%
Education	168	0	-	-
Events	2645	4732	2087	79%
Total	14722	19401	4679	32%



August Monthly Attendance 2018-2021



August Member Municipality

53402-1198 53182-165 53406-135 53405-1123 53126-19 53177-114 53404-113 53403-11 Milwaukee - 87 Kenosha – 44

Illinois - 41

August Non-Member Municipality

53182-117
53403- 339
53177-110
53402-337
53406- 353
53105-1915
53126-105
53108-119
53405-1270
53185-312
53404-524
Illinois - 2258
Milwaukee - 1679
Kenosha - 2181

Operations

- Lots of places are having shipping delays
- Items that I can get in stock are selling great
- Experiencing staffing shortages

Animal Care

- Veterinary Updates
 - \circ $\,$ 1.0 Emperor tamarin sedation exam and dental procedure $\,$
 - 1.0 Fennec fox annual exam, discovered severe arthritis. Medication changes and exhibit modifications took place
 - o 0.0.1 Eastern tiger salamander exploring options for inappetence
 - \circ 1.0 Spider monkey undergoing eye pressure treatment; biopsy soon
 - o 1.0 Andean bear participated in voluntary nail trims and injections
 - o 0.1 Woodchuck annual exam; investigating lethargy
 - o 2.0 Masai giraffe footwork and hoof assessments; planning
 - o 0.1 African penguin sedation exam; reassessed and treated for ongoing arthritis
 - o 1.0 Caledonian day gecko annual exam
 - o 0.1 Desert tortoise annual exam
 - 0.1 Western fox snake annual exam
 - o 1.0 Red tailed boa annual exam
 - o 1.0 Striped skunk annual exam
 - o 1.0 Guam rail 6-month exam; assessing quality of life
 - o Continue 0.1 eastern black rhino progesterone analysis

• Collection Changes

- o 0.0.1 Eastern tiger salamander acquired
- 0.1 Mexican red kneed tarantula "Thor" passed away

• Other Updates

• 1.0 Common wallaroo introduced to exhibit

Education

- Educational Programs
 - Onsite Programs 3
 - Reached 120 people
 - Offsite Programs 4
 - Reached 169 people
 - Onsite Birthdays –1
 - Reached 32 people
 - Offsite Birthdays 6
 - Reached 245 people
 - Slumber Safari 1
 - Reached 26 people
 - Behind the Scenes 0
 - Reached 0 people
 - Virtual Programs 1
 - Reached 10 people
 - Preschool Programs 6
 - Reached 107 people
 - High School Internship Program
 - Reached 5 people
 - Summer Camp 3 weeks
 - Reached 146 people
 - Total: Reached 860 people

• Other Events

•

- \circ $\;$ August 7 Coordinated and ran World Lion Day $\;$
- \circ August 11 Animal Greeters at World Wine Wednesday
- \circ August 18 Attended ACE for Wildlife Learning Group
- $\circ~$ August 20 Activity booth at Animal Crackers Jr.
- o August 23 Launched 22-22 year of Racine Zoo AmeriCorps Program
- \circ August 25 Brought animals for TV Shoot
- August 28 Coordinated and ran Rhino Day
- o August 31 Attended Party for the Planet AZA Grantee Webinar

• Grants and Proposals

- Received 2021-22 AmeriCorps Grant and funding at national level
- Submitted grant proposal for Zoo and Aquarium Hazard Preparedness Capacity Building Funding through AZA
- Received large grant proposal to Advancing Conservation through Empathy for Wildlife Network

Comparison to August 2021 - programs and participants

Participants	2020	2021	Variance
On Site	60	120	+200.0%
Off Site	30	169	+463.3%
BTS	0	0	+0.0%
Birthday Party	54	277	+413.0%
Preschool	52	107	-105.8%
AmeriCorps	0	0	+0.0%
Virtual Programs	135	10	-92.6%

Programs	2020	2021	Variance
On Site	1	3	+300.0%
Off Site	1	4	+400.0%
BTS	0	0	+0.0%
Birthday Party	3	7	+133.3%
Preschool	2	6	+300.0%
AmeriCorps	0	0	+0.0%
Virtual Programs	6	1	-83.3%

Facilities

- Set up and tear down special events
- Daily janitorial
- Track repairs made to zebra door going to exhibit from large stall
- Had new penguin doors installed
- All radios now new and installed in digital format
- Rhino floor repairs made
- Forestry dept. trimmed back some trees for line of sight for inter-net
- Forestry dept removed tree that came down in storm at LOG
- Maintenance job requests
- Preventative maintenance
- Traditions here installing lights for drive through event this fall and winter
- New roof installed on penguin building
- New sky light installed on penguin building
- Got quote to clean up fence line by neighbor on Goold
- Grass cutting and weed whipping
- General grounds upkeep/ trash, weeding etc.



STAFF ACTIVITY REPORT

KRISTEN HUMPHREY | MARKETING | AUGUST 2021



DATE	EMAIL NAME	OPENS %	CLICKS%
8/1	The Flat Cats - 1 month away	16.3	0.1
8/3	Chicago Tribute Anthology - 1 day away	13.8	0.3
8/4	World Wine Wednesday - August	12.4	0.1
8/5	Slumber Safari - August	14.1	0.2
8/6	Racine Zoo E-News	14.1	0.9
8/7	Wildlife Matters - August 2021	15.6	1.6
8/8	Car Show - 1 week away	19.6	0.3
8/9	Zoo Debut Announcement	16.2	0.2
8/10	Zoo Brew Announcement	21.2	0.3
8/11	Adam Hawley - 1 week away	12.9	0.5
8/13	Imagination Movers - 1 week away	13.4	0.4
8/15	Music at the Zoo - 3 weeks away	14.3	1.0
8/17	Adam Hawley - 1 day away	13.2	0.5
8/19	Imagination Movers - 1 day away	13.3	0.3
8/20	Racine Zoo E-News	9.7	0.9
8/22	Zoo Debut - RSVP by 8/23 to save \$25	15.3	0.3
8/25	The Flat Cats - 1 week away	13.3	0.2
8/26	Old Fashioned Coocktail Night Announcement	16.4	0.5
8/27	Music at the Zoo - 1 week away	12.5	0.4
8/29	Zoo Brew - 1 month away	13.7	0.2
8/30	Zoo Debut - RSVP Reminder	13.4	0.2
8/31	The Flat Cats - 1 day away	12.1	0.2

ENTIRE ZOO DATABASE

Subscribers	Open Rate	Click Rate
8,392	15.3%	0.9%

MEMBERS

Subscribers	Open Rate	Click Rate
5,034	20.3%	2.0%

 NOTE: "Members" emails are included in "Entire Zoo Database" Audience total numbers. Members-only e-blasts are labeled with "*".

MISCELLANEOUS PROJECTS

- Updated and created event posters and flyers for 2021 ٠
- Updated posters and flyers across campus
- Updated the Wildlife Matters monthly issue
- Submitted events to online event calendars
- Created new projects for and helped guide Marketing interns
- Created signs for concerts and other events
 Took photos at events

Staff Activity Report | Marketing | August 2021

OUTSIDE ADS

- Bargain Hunter print
- Wind Point Living Magazine print
- Travel WI SEM digital
- Chicago Sun Times digital
- Chicago Tribune print/digital
- CTM Media Group Milwaukee/Chicago Map print
- Downtown Racine Corp Racine Visitor Guide print
- Happenings print
- Hearst digital
- Milwaukee Radio Group radio
- Milwaukee with Kids digital
- Pleasant Prairie Outlets print
- Shepherd Express print/digital
- The Daily Herald digital
- Union Grove Village Voice Newsletter digital
- USA Today print.
- Journal Times/Kenosha News print/digital







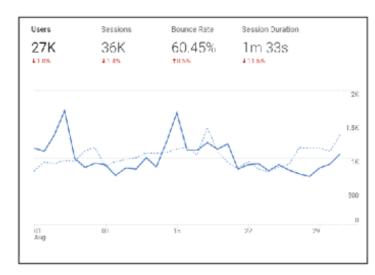






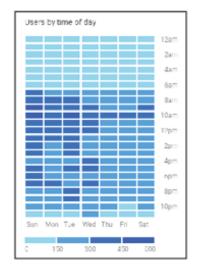
MONTHLY USERS: 27K

Updated articles, sliders, and event pages. Built new event pages. Set up and maintained special event ticket sales.





Page	Pageviews	Page Value
/	15,370	\$0.00
/hoursadmicsions	8,304	\$0.00
/events calendar	5,109	\$0.00
/animal-crackera	2,717	\$0.00
/music-zoo	2,691	\$0.00
/mammals	1,994	\$0.00
/product/car-truck-bike-show	1,785	\$0.00
/animal crackers jr	1,527	\$0.00
/racine-zoo-map	1,441	\$0.00
/join-or-renew	1,440	\$0.00



Data from Google Analytics

FACEBOOK

TOTAL LIKES: 28,650

Animal and promotional posts.

Published	Post	Туре	Targeting	Reach	Engagement	Promote
08/31/2021 11:14-AM	Today (&/51) is the LAST DAY to RSVP for Zoo Debuti & Save your	D	ø	4.3K	155 📕 21	
38/31/2321 315.441	Did someone say playtime? 🐵 🖬 Ferret shenanigans	Ö	ø	2К	15 75	
08/30/2021 10 19 AM	Season Ticket FLA3H SALE on September 11/ At the last Animal	P	ø	2.5K	19 18	
38/29/2024 211 PW	White: at the Zoo is coming up NEXT WHITER NT 9/3 - 9/541 app live	D	ø	3 4K	26 30	
08/29/2021 10:00 AM	Confident torget Last day to NOVE for You Debut is Aug. 311 Stave your	Ū	\$	тик 📕	411 57 1	
08/28/2021 2:00 PM	Entrals is coming up Naturnay, Sept.	Ū	ø	4K	77 36	
08/25/2021 5:00 AM	Support to the same to the second sec	6	0	15K	05 61	
03/27/2021 3:00 FM	The LAST Animal Crackers concert of the season is conting up must week	6	0	1.8K	5 14	
03/27/2021 10:02 RM	Update 8/31/21. Thank you everyone for participating. Our context has anded	6	0	4.5К	226 152	
03/27/2021 E:00 AM	We are excited to be nominated for Best of Racine County 2021 in 4	Đ	0	2.7К	47 37	
08/25/2021 1:30 PM	This year at Zeo Debut on 9/11 at 5pm; we will be exploring local cuising	ē	0	82К	515 04	
03/25/2021 = 47 AM	Coorific Saturday: World Rhino Day on	ē	e	2.4K	20 50	
03/25/2021	Thank you to everyone who came out for Animal Crackers Jr. and to	6	0	4.5K	138	

03/25/2021 10:01 444	Color NEW been feetival. Zoo Brew, is only 1 MONTH AWAY on Sept. 25 at	Ö	0	4.5K	101 I 54 I
03/21/2021 146 PM	Clid Fashioned Cocktail Night is BACK Saturday, October 2 at 6pml	6	ø	7.5K	237 1/6)
03/21/2021 1.41 AM	Summer Camp has come to an end, but If was so much fun with all of our	G	0	2.8K	63 27
08/23/2021 5:20 PM	Ebet's a wrap for Racine Zoo Stummar, Cemp 2021Flonght was our cemp sten	6	9	5.6K	158 157
08/23/2021 1:00 FM	AL INCOMPONENTS IN THE SECTION	6	0	ск	110 I 54 I
08/23/2021 11:20 AV	Digram the start of your week 🍫	Ū	0	2 БК	19 106
08/22/2021 2:10 PM	Call species the greatest bits of low reactive the second states of the second	ē	0	ык	49 54 T
08/22/2021 10.17 AU	Chieck out the testing menu below from Moci catt Lieer for the last Loar &	ē	ø	7.4K	14 15
089212521 TECTO AN	Don't miss out on the fantactic FIREV/ORKS show opensored by		8	1.7K	30 35
0822422025 costem	Imagination movers live of the Racino 2011 Animal crackers in Stay tuned for		3	4.2K	27K 📕
0020202025 1000-000	Who's ready to FARTY?? Zoo Debut to right around the corner on Sciurday.	Ð.	8	10.5K	/54 101
SIMMAN SAL	CONIGHT (8/20) Disney Juniar channel stars, Imagination Mavers, will	Ð	S.	7.1K	202 109
08/10/2021 2:30 PM	Thank you to everyone who joined us for last night's Animal Crackers	۵	0	3.2K	105 8 37 1
08/10/2021 2:10 PM	This Zoorific Salurday is all about orangularis on Aug. 211 Between 10am	٥	ø	1.5K	3 15
08/10/2021 11:29 AM	TOMORROW (8/20) we velocite Imagination Movers to the state for	6	0	9.5K	405 140
08/18/2021 3.10 PM	Thank you to everyone who came out to participate or just walk around	٥	8	2.9K	121 8 45
08/18/2021 12 00 PM	群WE'RE HIRINGI费 Join our teaml Looking to hire for a full-time w/benefits	۵	0	7.5K	142. 139.

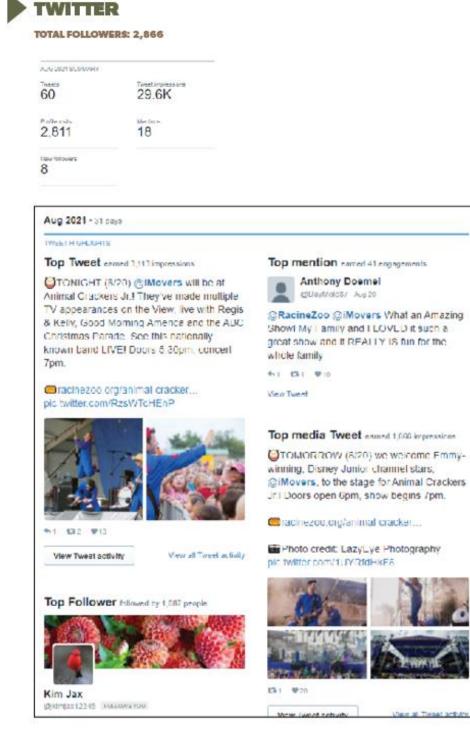
08/18/2021 10:00:44	The last Rear & Four is coming up NEXT WEEK Wednesday, August 25	D	0	2.1K	18 19
08/17/2021 9/15/455	International Orangutan Day is coming up Thursday, August 191 How well do		0	3.4K	95 111
08/10/2021 2:00 PM	PAGeazz putrast Adam Deviey in cenain to stay on top with 'Busin' Up';		Q,		27 0
08/16/2021 10:59 AM	E ODKING FOR 2+3 FOOD HUDDED Sept. 3, 4, and/or 5, 2023 for	Ū	0	4 414	119 8 57 1
08/10/2021 3:40 AM	the white-banded gibbon is one of the		9	48.5K	1.3K 223
08/15/2021 6:49 PM	today was an amezing day. Not only no we have our 25m anniversary of our	G	ø	яък 📗	321 447
08/15/2021 206 PD	MORE BREVERIES ANNOUNCED! The list is growing for our feetures	٥	0	4.4K	78
00015/2021 0.0075M	Corric on down to our 25th annucl Cor, Truck, and Elec show TODAY	۵	0	4.7K	/8 112
18914/2021 335 PM	E Don't mice out on the full ABBA experience with Dancing Queen: Ah	۵	0	4.1К	145 0
18914/2021 1200-001	Continue for our themed function gala	6	0	7.3K	496 51 j
08/13/2021 4.43 PM	Updale 8/17/21 Thank you everyone for participating. Our contest has ended	6	0	5.5К	505 242
08/13/2021 9:15 AM	1 WEEK AWAY) & Bring the little one for an interactive family experience med.		0	5к [63 I 38
08/12/2021 2:35 PM	Animal Feature. Ema ? Did you know the emails the second targest	6	0	зк 👘	47 85
08/12/2021 13.41.4M	Join us THIS SUNDAY, August 15 for our 25th annual Car, Truck, & Bike	6	0	5.5K	191
00/11/2021 3137 PM	Cur whiskey tasting event, Whiskers and Whiskey, is only a couple of weeks	6	0	2.8К	39 .H
08/11/2021 10.00 AM	welcome award-winning, guitarist Adam	84	ø	1.66	23 20
08/10/2021 1 05 PM	Check out the beginning of the beer selection for our NEW beer festival,	6	0	3.1К	15 14
08/10/2021 0 SE AM	Liapity 4th Li dholey to Litino the emperantismanni. Libe whole tamily	84	ø	/ RE	207 180

08/09/2021 12:00 PM	P I ne last World Wine Wednesday is I I IIS WI I K on August 11 af Spmi	6	ø	3.5K	I		60 41	I.
08/09/2021 9:00 AM	lime to htp into a new week 🐍	6	ø	2.36			29 47	
08/08/2021 12:11 AM	Cur 25th annual Car, Truck, & Disa show is right around the corner Join u	. 6	ø				03 54	
08/07/2021 2:00 PM	27 Johnny Russier and The Beach Hum Rand appeals to Paratheets	ø	2К		5 1			
08/07/2021 12:00 AM	Join us for Breakfast with the Anima's Constant and Start	. 0	2.5K		22			
08/06/2021 2:00 PM	Looking for a full weavend activity? Visit our Norce Avary! 🧞 This	ø	2 6K		1			
08/06/2021 9-02 AM	호텔 (호텔 18 HERNO) 후 Looking for gift	. 0	7.4K		1 D	57 4	ľ	
08/05/2021 4:07 PM	Ster's beer you road it's all acout the state of the stat	ø	2.36		1 5			
08/05/2021 13:52 AM	Chicago Tribute Anthology (CTA)		4 8K		4 8	15 9		
08/04/2021 2.54 PM	COMING LEINEXT WET RUbin us to a terminy-thendig, overnight	e			3			
08/04/2021 10:35 AM	Where excited to announce our NLW event Zoo Brow coming Sept. 25 at		20.3K			.2K 41		
08/03/2024 2:00 PM	Principle you're a fan of Jimmy Bulfot, ASBA, or Tom Potty and the		3.7К		н 4	4		
ORFESTATION OND AM	Verte excited to announce this year's Zoo Debuti Join us for Racine's		5.6K		2	12 1		
08/02/2012/1 2017 PM	Anthology (CTA) INC THIS		6.5K			44 09		
08/02/2021 12:00 PM	Today is Golden Lian Tamarin Dayi Join u and our friends of Save the Golden 🗖	. 0	2.2К		17			
08/02/24024 0100 AM	A cleapy Monday morning with Sunny the groundhog 🚱		6.4K			0() 75		
0020172024 2:15 PM	Velocities to the locities to share we ware vote voted the 1/1 Top Place to Take Kids in		2.9K		2			
08/01/2024 10:21 AM	1 MONTH /W/W/ Continication hotection winging Jazz group, The Flat	e	1.8K		1			

		Performance f	Performance for Your Post		
August 16 - C		48,540 -reopie)	48,540 People Reached		
B Rappy Birthday Robini At 42, Robin the White-handed gibbon is one of the oldest residents here at the Zoo. She shared her frozen treat "cake"			15,290 3 Second Video Views		
with her father, Yute, Her favorite part was definitely the rolled out sprinkles on top!		sprinkles 223 Reactions, C	223 Reactions. Comments & Shares ()		
7		133 Litte	0n Post	26 On Shares	
		39 Cove	37 On Post	2 On Shares	
7		3 ⊜ileha	On Post	0 On Shares	
		2 S Maw	2 On Post	0 On Shares	
5			n Para	5 On Shares	
Happy 42nd Birthday, Robin!		24 Shares	24 On Past	Can Shares	
	00:17		1,347 Post Clicks		
J Get More Likes, Comments and Shares		968 Clicks to Play 🕜	1 Link Clicks 💿	378 Other Clicks●	
When you boost this	post, you'll show it to more people.	NEGATIVE FEEDBAC	c		
48,540	1,570	1 Hide Post		All Posts	
People Reached	Engagements	Report as Spam	0 Unlike	e Page	
3 3 3 145	15 Comments 24 Shares Reported stats may be delayed from what appears on posts				

Well-performing Facebook post

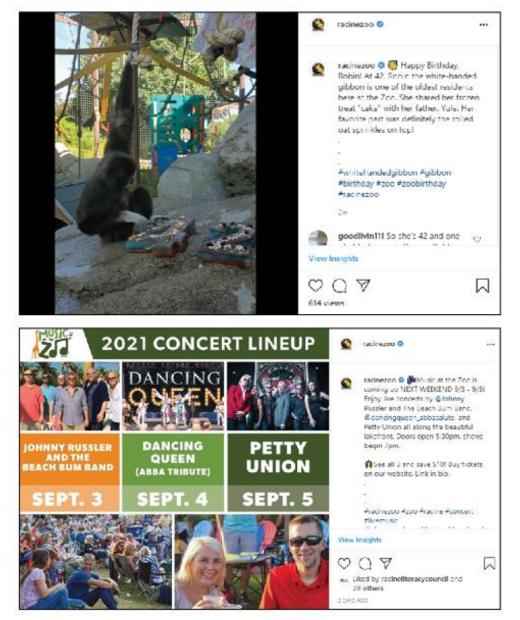
Staff Activity Report | Marketing | August 2021





TOTAL FOLLOWERS: 4,126

- 44 posts
- Accounts Reached: 8,077
- Content Interactions: 2,274
- Reach: 30.8k



Special Events

August Events:

- August 4 Animal Crackers 5-9pm
 - o Location: Great Lawn
 - Event Overview: Concert
 - o Attendance: 1980
- August 7 Felle Ceremony
 - Location: Pavilion
 - Event Overview: Wedding Ceremony
 - Attendance: 205
- August 7 Somerset 3:30-10
 - o Location: Pavilion
 - o Event Overview: Private Dinner
 - o Attendance: 38
- August 7 Christ Church 2-4pm
 - o Location: Felle Pavilion
 - Event Overview: Church Picnic
 - Attendance: 35
- August 11 World Wine Wednesday 6-8pm
 - Location: Vanishing Kingdom
 - Event Overview: Wine Tasting
 - o Attendance: 89
- August 14 Bourbon Chronicles 5-9pm
 - Location: Pavilion
 - Event Overview: Bourbon Tasting
 - Attendance: 38
- August 14 Daniels Health picnic 11-3
 - Location: Felle Pavilion
 - $\circ \quad \text{Event Overview: Picnic}$
 - Attendance: 29
- August 15 Car Show 10-4
 - Location: Entire Campus
 - Event Overview: Car Show
 - Attendance:

- August 18 Animal Crackers 5-9pm
 - o Location: Great Lawn
 - Event Overview: Concert
 - Attendance: 1230
- August 20 Animal Crackers Jr 5-9pm
 - Location: Great Lawn
 - Event Overview: Concert
 - Attendance: 568
- August 21 Fraser Reception
 - Location: Pavilion
 - Event Overview: Adoption Celebration
 - Attendance: 200
- August 21 Breakfast with the Animals 9-10:30am
 - \circ $\;$ Location: Lawn by Jungle Junction $\;$
 - Event Overview: Breakfast
 - Attendance: 43
- August 22 Paige Wedding Shower 2-5pm
 - Location: Pavilion
 - o Event Overview: Wedding Shower
 - Attendance: 151
- August 25 Roar & Pour 6-8pm
 - Location: Land of the Giants
 - Event Overview: Beer Tasting
 - Attendance: 50
- August 28 Whiskers and Whiskey 6-9pm
 - Location: Pavilion & North of pavilion
 - Event Overview: Whiskey Dinner
 - Attendance: 76

Coming up at the Zoo at a Glance:

- September 11 Zoo Debut
- September 18 Cassie Wedding 11am
- September 18 Sherman Wedding 1pm
- September 18 Great Northern Picnic
- September 18 Breakfast with the Animals 9-10:30am
- September 24 Brittany Wedding
- September 25 Zoo Brew
- October 1-31 Halloween Glow
- October 2 Amanda Ceremony 1:30pm
- October 2 Old Fashioned Night 6-9pm
- October 10 Anna Wedding 10-4pm
- October 29 Hallowine 6-9pm
- October 30 Boo at the Zoo
- November 12 Martini Madness 6-9pm
- December 4 Brunch with Santa 11-1pm